



Performance Briefing

for the Fiscal Year Ended March 31, 2019

May 24, 2019 AOKI Holdings Inc.













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Business Portfolio Comprised of Three Segments

Fashion Business

"Pleasure of dressing well"

The AOKI Group's founding business. Suits are the key item in this business, but we also provide casual wear and women's wear to enrich the fashion lives of our customers both at work and outside of work.

AOKI



Chain of primarily roadside stores, although we have also recently begun to focus on opening stores in central Tokyo, shopping centers and malls. Features carefully planned products and stylists with highly-specialized knowledge that offer total coordination to customers.

ORIHICA



Chain of stores primarily in shopping centers.
Offer new "business" and "business-to-casual" styles targeting men and women in their 20s to 40s.

Aoki Tokyo

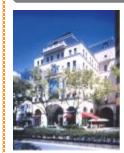


Launched in March 2019, these urban stores specialize in order-made apparel mainly for men in their 20s to 30s.

Anniversaire and Bridal Business

Choreographing special events where customers are in the spotlight
Choreographs weddings –and "guesthouse" weddings in particular– to ensure customers shine on the most important day of their lives.

ANNIVERSAIRE OMOTESANDO



Completed in 1998 based on the concept of "anniversary." Located in the center of the Omotesando district and has a chapel, space for parties, and a Paris-style café. Well-known for hosting the weddings of the famous, has become one of the top brands for weddings.

ANNIVERSAIRE



Guesthouse wedding facility with a European style chapel and garden filled with flowers and greenery. The Group operates 13 such facilities nationwide. These facilities are our answer to customers who want a unique wedding that reflects their individuality. In February 2014, flagship MINATO MIRAI YOKOHAMA was opened.

Entertainment Business

Offering entertainment and relaxation

Provides customers opportunities for rest, relaxation and entertainment in a variety of welcoming environments. Café complex "KAIKATSU CLUB" boasts top sales in industry.

Karaoke Facility: COTE D'AZUR





Karaoke party space, modeled after the luxury resort area COTE D'AZUR in south France, that provides a refreshing and relaxing atmosphere filled with song and conversation. It offers pleasurable moments for people's everyday lives.

Café Complex: KAIKATSU CLUB





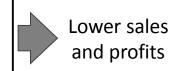
Café complex, modeled after the island of Bali, that provides a relaxing and rejuvenating environment for those who want to quietly rest or those who just want a change of pace.

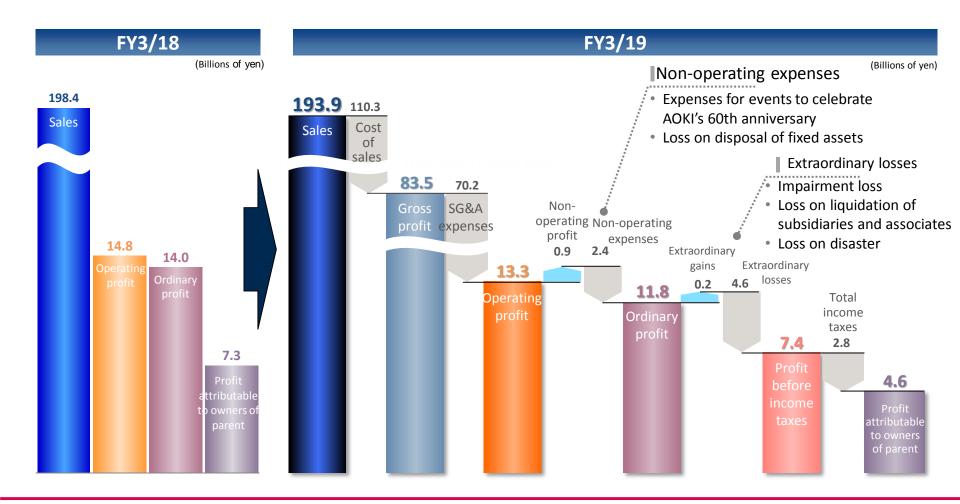


FY3/19 Financial Highlights

The Café Complex business remained firm but

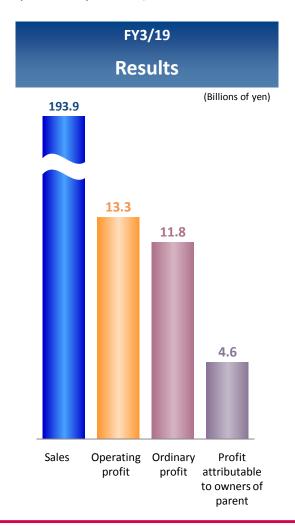
- the number of stores declined mainly in the Karaoke Facility Operations Business
- existing-store sales fall in the Fashion Business
- the number of couples married decreased in the ANNIVERSAIRE/Bridal Business

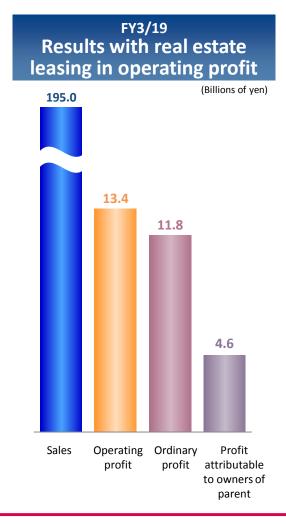


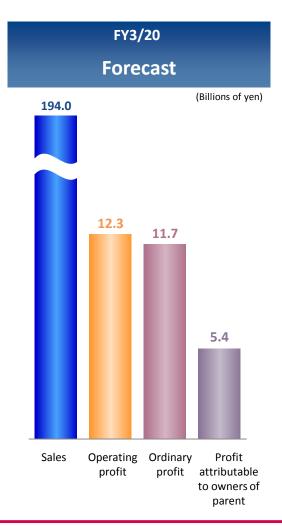


FY3/20 Earnings Forecast

Forecast lower sales and earnings because of the decreasing number of Fashion Business stores and expenses for the increasing number of store openings and renovations in the Entertainment Business. (Starting in FY3/20, profit/loss on real estate leasing is included in operating profit/loss instead of non-operating profit/expenses.)



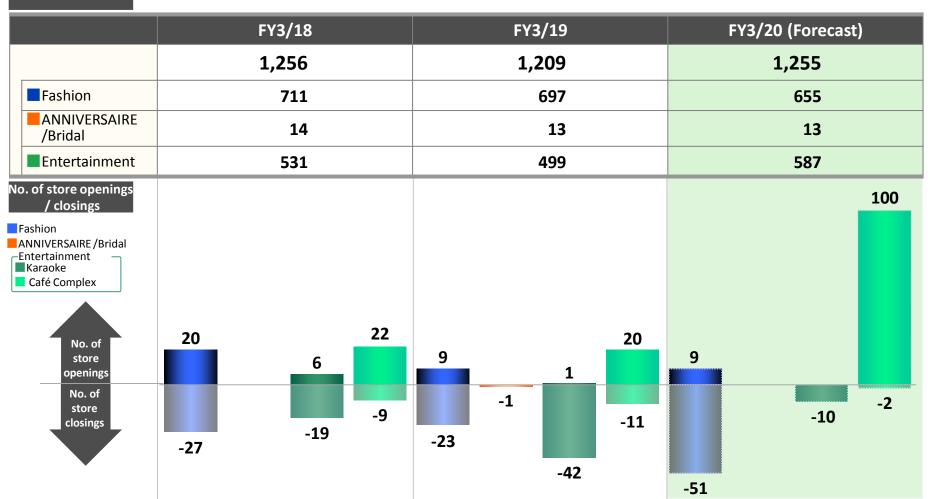




FY3/20 AOKI Group Store Opening Plan

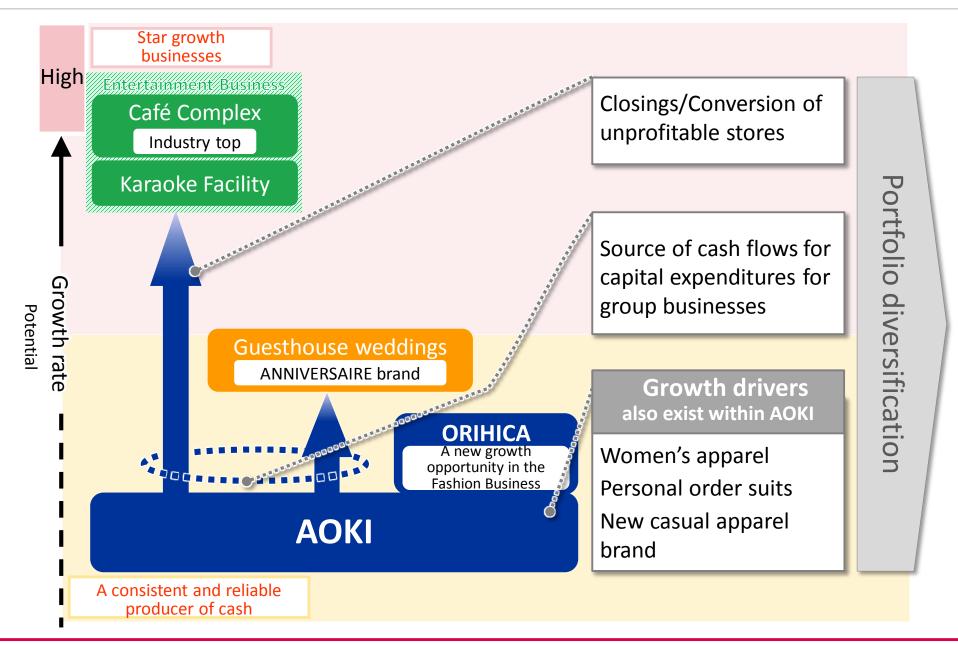
Strengthening business operations by closing/renovating many existing stores and opening a large number of café complexes

Total no. of stores



^{*}For the time being, most new stores will be café complexes in the Entertainment Business and we will continue to reexamine the profitability of each Fashion Business store and karaoke facility to make decisions regarding closings and renovations, including conversions to other formats.

A Business Portfolio Structured for Sustained Growth



Group Strategies for Growth and Progress

Business Strategies

Progress

Adapting to **Evolving** Markets (Opportunities in New Markets)

- Use of digital technologies and devices
- Diversification of needs of individual customers
- More working women
- Need for products and services that match today's consumer needs and preferences
- Demand from foreign tourists in Japan

- Larger lineup of AOKI men's personal order suits
- Opened Aoki Tokyo
- Launched AOKI Women's Style
- Redefining and upgrading the KAIKATSU CLUB business model

Improving Operating Efficiency

- Close unprofitable stores
- Increase efficiency by converting stores into a different format
- Increasing the number of unprofitable stores closed
- Store conversions to other AOKI Group business formats

AOKI stores, karaoke facilities → Café complexes and others

Customer Databases in All Businesses

- Make the best use of customer databases
- Create frameworks for each business to send customers to other group businesses
- AOKI Group membership program **AOKI GROUP AMBASSADORS** Launch of the AOKI GROUP AMBASSADORS program



Aoki Tokyo



AOKI Women's Style



business format



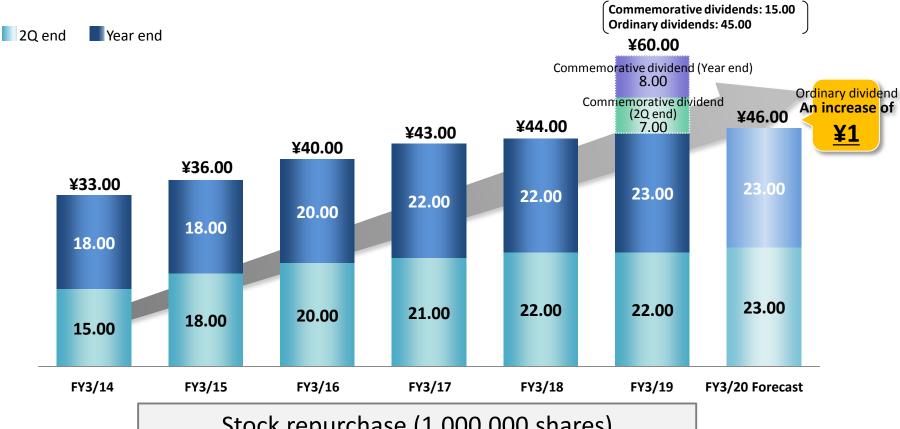
AOKI GROUP AMBASSADORS

Shareholder Returns: Basic Policy, Dividend Forecast and Stock Repurchases

Maintain a dividend payout ratio of 30% or more while paying a dividend at least as Dividend policy:

high as in the previous year

Total return ratio: Goal is a total return of 50% or more in the absence of special requirements for funds

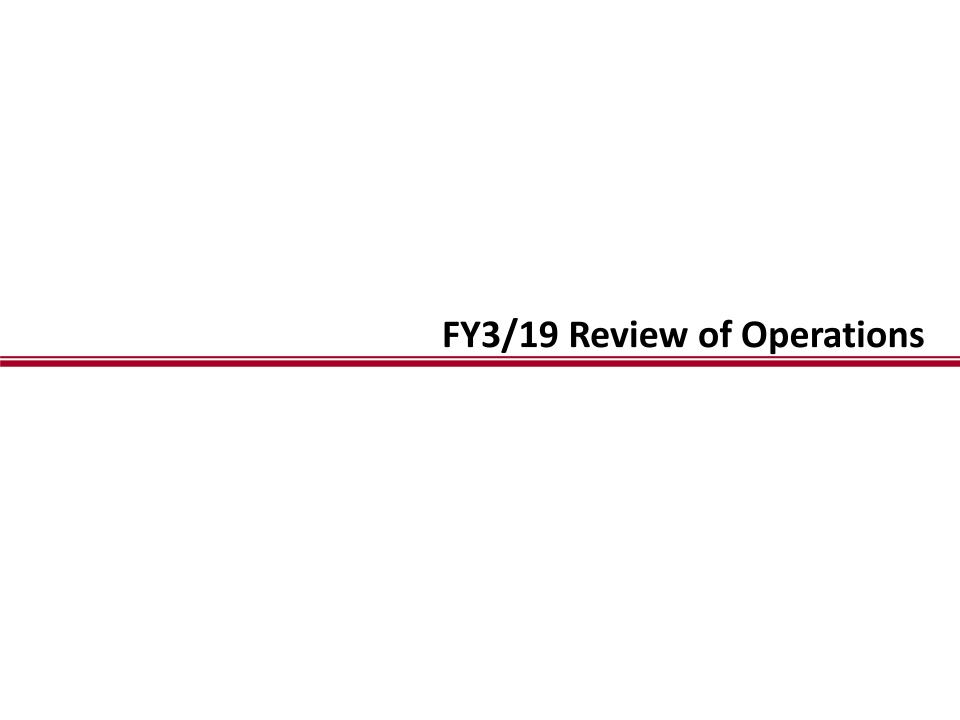


Stock repurchase (1,000,000 shares)

February 13 - November 15, 2018 Acquisition period:

Total number of shares acquired: 1,000,000 shares

Total value of shares acquired: ¥1.5 billion



Major Changes in Consolidated Profit and Loss

(Millions of yen) Account/Period FY3/18 FY3/19 Change YoY % **Major Components** Decrease in the number of stores in all business segments Lower existing-store sales in the Fashion 97.7 Sales 198,417 193,918 -4,499 Business, and a decrease in the number of couples married in the ANNIVERSAIRE/Bridal **Business** -3,272 Gross profit 86,864 83,592 Gross profit margin fell by 0.6pt in the Fashion 96.2 **Business** Gross profit margin 43.8% -0.7pt 43.1% Selling, general and administrative 72,000 70,209 -1,79097.5 Cost control in all business segments expenses 14,864 13,382 Operating profit -1,481 90.0 Operating margin 7.5% 6.9% 912 100.4 Non-operating profit 908 Expenses for events to celebrate AOKI's 60th anniversary and an increase in loss on disposal 634 135.9 Non-operating expenses 1,769 2,404

11,890

215

4,669

4,602

-2,112

195

2,552

-2,774

84.9

FUKUOKA

1,068.7

220.5

62.4

Ordinary profit

parent

Extraordinary gains

Extraordinary losses

Profit attributable to owners of

14,003

2,117

7,377

20

of fixed assets for the replacement of computers in the Café Complex Business

to store relocations and closures, and

conversion of store formats

Gain on sale of fixed assets in ANNIVERSAIRE

An increase in an impairment loss mainly due

[◆]Depreciation: ¥8,229 million (including lease assets of ¥1,648 million)

[◆]YoY existing-store sales: -2.2% for Fashion, +0.4% for Karaoke, +5.2% for Café Complex

Major Changes in Sales and Operating Profit by Business Segment

Sales by business segment

(Millions of yen)

| | Business Segment | FY3/18 | FY3/19 | Change | YoY % | Major Components |
|---|-------------------------|---------|---------|--------|-------|---|
| T | otal | 198,417 | 193,918 | -4,499 | 97.7 | |
| | Fashion | 118,455 | 114,404 | -4,051 | 96.6 | Lower existing-store sales |
| | Anniversaire and Bridal | 27,173 | 25,433 | -1,740 | 93.6 | Decease in the number of couples married |
| | Entertainment (Total) | 52,821 | 54,102 | 1,281 | 102.4 | |
| | (of which) Karaoke | 18,691 | 17,305 | -1,385 | 92.6 | Decrease in the number of stores |
| | (of which) Café Complex | 34,129 | 36,797 | 2,667 | 107.8 | New cafés and higher existing-store sales |

Operating profit by business segment

(Millions of yen)

| | | _ | | | | (minorio er yen) |
|---|----------------------------|--------|--------|--------|-------|---|
| | Business Segment | FY3/18 | FY3/19 | Change | YoY % | Major Components |
| Т | otal | 14,864 | 13,382 | -1,481 | 90.0 | |
| | Fashion | 8,526 | 7,222 | -1,304 | 84.7 | Lower existing-store sales |
| | Anniversaire and Bridal | 2,809 | 2,169 | -639 | 77.3 | Decease in the number of couples married |
| | Entertainment (Total) | 2,837 | 3,180 | 343 | 112.1 | |
| | (of which) Karaoke | 765 | 1,022 | 257 | 133.6 | Decrease in cost of sales and SG&A expenses |
| | (of which) Café Complex | 2,071 | 2,158 | 86 | 104.2 | Higher existing-store sales |
| | Inter-segment transactions | 691 | 809 | 118 | 117.1 | |

Major Changes in Consolidated Balance Sheet

(Millions of yen)

| | | | | (IVIIIIOIIS OF YEIT) |
|--|---------|---------|--------|---|
| Account/Period | FY3/18 | FY3/19 | Change | Major Components |
| Current assets | 78,238 | 72,948 | -5,289 | |
| Cash in hand and in banks | 32,175 | 26,558 | -5,617 | Capital investments and payment of income taxes |
| Accounts receivable-trade | 11,659 | 11,793 | 134 | |
| Inventories | 26,007 | 25,574 | -432 | Lower procurement in the Fashion Business |
| Fixed assets | 160,829 | 159,107 | -1,722 | |
| Tangible fixed assets | 111,669 | 109,958 | -1,711 | Depreciation, impairment loss and other factors |
| Intangible fixed assets | 5,796 | 5,932 | 136 | |
| Investments and other assets | 43,364 | 43,216 | -147 | |
| Total assets | 239,068 | 232,056 | -7,011 | |
| Current liabilities | 40,750 | 37,177 | -3,572 | |
| Accounts payable-trade | 19,812 | 18,162 | -1,649 | Lower procurement in the Fashion Business |
| Current portion of long-term debt | 2,650 | 2,650 | ı | |
| Long-term liabilities | 51,789 | 49,208 | -2,581 | |
| Long-term debt | 36,475 | 34,825 | -1,650 | Repayments and other factors |
| Total liabilities | 92,539 | 86,385 | -6,153 | |
| Common stock | 23,282 | 23,282 | - | |
| Capital surplus | 27,833 | 27,846 | 12 | |
| Retained earnings | 100,299 | 100,488 | 188 | Profit and dividend from surplus |
| Treasury stock | -5,376 | -6,302 | -926 | Repurchase of stock |
| Total accumulated other comprehensive income | 401 | 280 | -120 | |
| Stock acquisition rights | 87 | 75 | -12 | |
| Total net assets | 146,528 | 145,671 | -857 | |
| Total liabilities and net assets | 239,068 | 232,056 | -7,011 | |

 $Note: Deferred\ tax\ assets\ are\ reclassified\ and\ included\ in\ the\ investments\ and\ other\ assets\ section.$

Major Changes in Consolidated Statement of Cash Flows

(Millions of yen)

| Account/Period | FY3/18 | FY3/19 | Change | Major Components |
|--------------------------------------|--------|--------|--------|--|
| Cash flows from operating activities | 21,703 | 13,066 | -9,080 | Decrease in profit before income taxes Increases in accounts payable-trade and income taxes paid |
| Cash flows from investing activities | -8,855 | -9,152 | -296 | Increase in acquisition of intangible fixed assets including software |
| Cash flows from financing activities | -9,280 | -9,532 | -251 | |
| Change in cash and cash equivalents | 3,567 | -5,617 | -9,184 | |
| Beginning balance | 28,608 | 32,175 | 3,567 | |
| Ending balance | 32,175 | 26,558 | -5,617 | |

Number of Stores Opened/Closed

(Number of stores)

| | 6. / | FY | ′3/18 | | FY3/19 | | |
|--|-----------------------|---------------------|--------|--------|---------------------|--------|--------|
| Business Segment | Stores/Facilities | Number of Stores | Opened | Closed | Number of Stores | Opened | Closed |
| Fashion | AOKI | 574 | 14 | 13 | 566 | 7 | 15 |
| | ORIHICA | 137 | 6 | 14 | 131 | 2 | 8 |
| Anniversaire and Bridal | ANNIVERSAIRE | 14 | - | - | 13 | - | 1 |
| Karaoke | COTE D'AZUR | 172 | 6 | 19 | 131 | 1 | 42 |
| Café Complex | KAIKATSU CLUB, other* | 359 | 22 | 9 | 368 | 20 | 11 |
| Total | 1,256 | 48 | 55 | 1,209 | 30 | 77 | |
| Capital Expenditures (Millions of yen) | | 9,344 | | | 10,477 | | |

^{*} Includes KAIKATSU FITNESS CLUB

(Millions of yen)

| Capital Expenditures | FY3/18 | FY3/19 |
|-------------------------|--------|--------|
| Fashion | 2,202 | 2,348 |
| Anniversaire and Bridal | 359 | 480 |
| Karaoke | 1,780 | 333 |
| Café Complex | 3,826 | 5,095 |
| Consolidated Total | 9,344 | 10,477 |



Consolidated Forecast

(Millions of yen)

| Account/Period | FY3/19 | | FY3/20 | Change | YoY % | Major Components |
|--|-----------------|-----------------|-----------------|------------------|--------|--|
| Accounty remod | Results | Reclassified* | (Forecast) | Change | 101 /6 | Major Components |
| Sales | 193,918 | 195,054 | 194,050 | -1,004 | 99.5 | Decrease in the number of stores in the Fashion Business |
| Gross profit Gross profit margin | 83,592 43.1% | 83,673 42.9% | 81,690 42.1% | -1,983 -0.8pt | 97.6 | Increase in gross profit margin by 0.3pt in the Fashion Business |
| Selling, general and administrative expenses | 70,209 | 70,182 | 69,390 | -792 | 98.9 | Lower expenses in the Fashion Business |
| Operating profit Operating margin | 13,382 6.9% | 13,491 6.9% | 12,300 6.3% | -1,191 -0.6pt | 91.2 | |
| Non-operating profit | 912 | 388 | 380 | -8 | 97.9 | |
| Non-operating expenses | 2,404 | 1,988 | 930 | -1,058 | 46.8 | |
| Ordinary profit | 11,890 | 11,890 | 11,750 | -140 | 98.8 | |
| Extraordinary gains | 215 | 215 | - | -215 | - | |
| Extraordinary losses | 4,669 | 4,669 | 3,000 | -1,669 | 64.2 | Mainly impairment losses |
| Profit attributable to owners of parent | 4,602 | 4,602 | 5,400 | 797 | 117.3 | |

^{*}Starting in FY3/20, profit/loss on real estate leasing is included in operating profit/loss instead of non-operating profit/expenses. FY3/19 results reflect this reclassification.

Assumptions

- Depreciation: ¥8,700 million (including lease assets of ¥1,700 million)
- ◆ YoY existing-store sales: +0.0% for Fashion, -0.3% for Karaoke, +1.8% for Café Complex

Forecast for Sales and Operating Profit by Business Segment

Sales by business segment

(Millions of yen)

| Business Segment | | FY3 | /19 | FY3/20 (Forecast) | Change | YoY % |
|------------------|----------------------------|---------|---------------|-------------------|--------|--------|
| | busiliess Segment | Results | Reclassified* | F13/20 (FOIECast) | Change | 101 /0 |
| Tot | al | 193,918 | 195,054 | 194,050 | -1,004 | 99.5 |
| | Fashion | 114,404 | 114,404 | 110,250 | -4,154 | 96.4 |
| | Anniversaire and Bridal | 25,433 | 25,433 | 25,000 | -433 | 98.3 |
| | Entertainment | 54,102 | 54,102 | 57,500 | 3,397 | 106.3 |
| | (of which) Karaoke | 17,305 | 17,305 | 14,900 | -2,405 | 86.1 |
| | (of which) Café Complex | 36,797 | 36,797 | 42,600 | 5,802 | 115.8 |
| | Others | - | 3,116 | 3,530 | 413 | 113.3 |
| | Inter-segment transactions | -22 | -2,002 | -2,230 | -227 | - |

^{*}Starting in FY3/20, profit/loss on real estate leasing is included in operating profit/loss instead of non-operating profit/expenses. FY3/19 results reflect this reclassification.

Operating profit by business segment

(Millions of yen)

| Cherating profit by business segment | | | | | | | | |
|--------------------------------------|----------------------------|---------|---------------|-------------------|--------|--------|--|--|
| | Business Segment | FY3 | /19 | FY3/20 (Forecast) | Change | YoY % | | |
| | busiliess Segment | Results | Reclassified* | F13/20 (FOIECast) | Change | 101 /6 | | |
| Tot | tal | 13,382 | 13,491 | 12,300 | -1,191 | 91.2 | | |
| | Fashion | 7,222 | 7,263 | 7,500 | 236 | 103.3 | | |
| | Anniversaire and Bridal | 2,169 | 2,169 | 1,500 | -669 | 69.1 | | |
| | Entertainment | 3,180 | 3,182 | 2,800 | -382 | 88.0 | | |
| | (of which) Karaoke | 1,022 | 1,023 | 1,500 | 476 | 146.6 | | |
| | (of which) Café Complex | 2,158 | 2,159 | 1,300 | -859 | 60.2 | | |
| | Others | - | 638 | 790 | 151 | 123.8 | | |
| | Inter-segment transactions | 809 | 237 | -290 | -527 | - | | |

^{*}Starting in FY3/20, profit/loss on real estate leasing is included in operating profit/loss instead of non-operating profit/expenses. FY3/19 results reflect this reclassification.

Outlook for Store Openings/Closings

(Number of stores)

| | 6. / | FY | ′3/19 | | FY3/20 (Forecast) | | |
|--|-----------------------|---------------------|--------|--------|---------------------|-----------------|-----------------|
| Business Segment | Stores/Facilities | Number of Stores | Opened | Closed | Number of Stores | To be Opened | To be Closed |
| Fashion | AOKI | 566 | 7 | 15 | 526 | 5 | 45 |
| | ORIHICA | 131 | 2 | 8 | 129 | 4 | 6 |
| Anniversaire and Bridal | ANNIVERSAIRE | 13 | - | 1 | 13 | - | - |
| Find a what is no a sub- | COTE D'AZUR | 131 | 1 | 42 | 121 | - | 10 |
| Entertainment | KAIKATSU CLUB, other* | 368 | 20 | 11 | 466 | 100 | 2 |
| Total | 1,209 | 30 | 77 | 1,255 | 109 | 63 | |
| Capital Expenditures (Millions of yen) | | 10,477 | | | 14,150 | | |

^{*} Includes KAIKATSU FITNESS CLUB

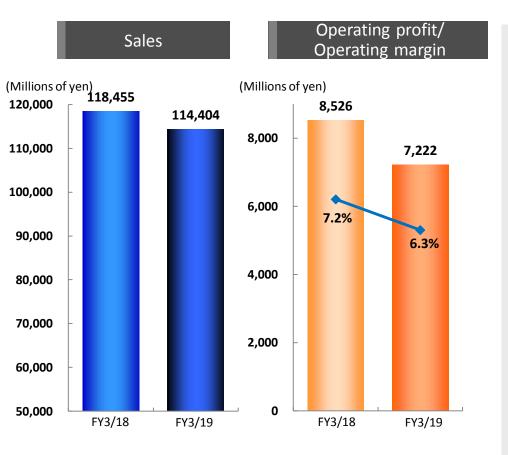
(Millions of yen)

| Capital Expenditures | | FY3/19 | FY3/20 (Forecast) |
|----------------------|-------------------------|--------|-------------------|
| Fa | shion | 2,348 | 780 |
| Ar | niversaire and Bridal | 480 | 800 |
| En | tertainment | 5,429 | 12,040 |
| | (of which) Karaoke | 333 | 138 |
| | (of which) Café Complex | 5,095 | 11,902 |
| Со | nsolidated Total | 10,477 | 14,150 |

Fashion Business

FY3/19 Performance and FY3/20 Forecast

Benefits from cost controls, but sales and earnings down due to lower existing-store sales and fewer stores



| | / N / 1:11: | | ٦f, | ۱۵۵۱ |
|-----|-------------|-----|-----|------|
| - (| (Milli | OHS | O١١ | /em |

| | | FY3/19 | (Willions of yell) |
|------------------|---------|------------|--------------------|
| | | % to sales | |
| Sales | 114,404 | 96.6 | 100.0 |
| Gross profit | 67,748 | 95.6 | 59.2 |
| SG&A expenses | 60,526 | 97.1 | 52.9 |
| Operating profit | 7,222 | 84.7 | 6.3 |

- Sales down 3.4% YoY
- Operating profit down 15.3% YoY
 - ◆ Decrease in the number of stores: (-14 vs. FY3/18)
 - ◆ Existing-store sales down 2.2% YoY
 - A shift in business apparel fashion trends and the diversification of sales channels for suits caused the sales volume of business suits to decrease
 - Customer traffic decreased mainly due to unfavorable weather and natural disasters
 - ◆ Gross profit margin down 0.6pt YoY
 - Reduced demand for suits, coats, and other heavy clothing
 - ◆ SG&A expenses down 2.9% YoY
 - Reducing the amount of store remodeling brought down expenses
 - Tighter control of personnel and advertising expenses
 - Negotiation for lower rents

Sales per customer maintained year ago level, but customer traffic decreased due to a shift in business apparel styles and unfavorable weather

Monthly performance vs. prior fiscal year



| | Apr. 2018 | May 2018 | Jun. 2018 | Jul. 2018 | Aug. 2018 | Sep. 2018 | Oct. 2018 | Nov. 2018 | Dec. 2018 | Jan. 2019 | Feb. 2019 | Mar. 2019 | Full year | Apr. 2019 |
|---|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Existing-store sales (%) | -2.2 | -6.9 | -0.6 | -4.9 | 1.2 | 4.7 | -8.9 | -1.7 | 0.0 | 0.0 | -5.0 | -0.6 | -2.2 | -11.8 |
| No. of customers (%) | -5.6 | -9.9 | -2.1 | -3.1 | 1.5 | 4.5 | -8.2 | -0.6 | 0.0 | -2.2 | -2.2 | 0.5 | -2.6 | -12.8 |
| Sales per customer (%) | 3.6 | 3.3 | 1.6 | -1.8 | -0.3 | 0.2 | -0.7 | -1.2 | 0.0 | 2.2 | -2.9 | -1.1 | 0.4 | 1.1 |
| Deviation from average temperature (°C) (Tokyo) | +3.1 | +1.6 | +1.0 | +3.3 | +1.7 | +0.1 | +1.6 | +1.9 | +0.7 | +0.4 | +1.5 | +1.9 | - | -0.3 |

Initiatives and results

| | Initiatives | Results |
|----------------------------------|---|--|
| Merchandise/Marketing Activities | Increase sales of men's personal order business suits New service for two suits at prices starting at ¥48,000 Opened Aoki Tokyo stores in FY3/19, an urban store format specializing in order-made business suits Strengthened the lineup of AOKI Women's Style apparel, which targets mainly women in their 40s to 50s Marketing activities during the "freshers" selling season, including the use of celebrities of the same generation in AOKI ads and ORHICA marketing videos distributed only on the internet | Sales of men's personal order suits were about 100% higher than in FY3/18 Women's apparel sales were 18.2% of total sales AOKI: Small sales decrease caused by decline in marketing activities ORIHICA: Sales were firm |
| Stores | Opened stores and closed unprofitable stores | AOKI: Opened 7 stores and closed 15 stores ORIHICA: Opened 2 stores and closed 8 stores |
| Others | Started a combined AOKI/ORIHICA loyalty point service Periodic sales activities, including store salespeople, targeting corporate clients | Combined AOKI and ORIHICA points at the end of January 2019 and started allowing use of points at both stores Number of alliances with other companies increased by about 150% during FY3/19 |

Launched the Aoki Tokyo format for order-made suits

Steps for strengthening the order-made apparel business

2002

Step 1

October 2016

Step 2

October 2018

Debut of personal order suits

The Tailor Shop AOKI, an order-made apparel shop-in-a-shop at the AOKI Ginza Head Store

Men 's personal order-made suits expanded to all AOKI and ORIHICA stores





Step 3

March 1, 2019

Started Aoki Tokyo, an urban store specializing in order-made suits



Aoki Tokyo Ginza 6-chome Store



Aoki Tokyo Ikebukuro Higashiguchi Store

Aoki Tokyo

Locations

Prime urban locations in business districts and near major railway stations in large metropolitan areas

Target

Age 20 to 49

Strengths

- 1) Quality Higher quality than with conventional "pattern orders"
- 2) Speed Suits are delivered as quickly as with ready-made apparel
- 3) Price Order-made suits at the same price as ready-made suits

Invigorate existing stores and rebuild the profit structure

AOKI

- Larger lineup of AOKI men's personal order suits
- Strengthen the lineup of functional apparel
- Washable Suits
- No-Iron Shirts series, etc.
- Strengthen new ideas for business-to-casual styles
 - Basic Business series of jackets and pants
- New Biz Style
- Apparel for women
- Increase sales of mix-and-match apparel sets
- Spring and summer apparel in the AOKI Women's Style series

ORIHICA

- Line up of Cool-Biz products
 - Washable Summer Suits
 - Super Cool No-Iron Shirts, etc.
- Travel products with upgraded functions
 - More new ideas for The Travel Edit brand
- Innovative products that only ORIHICA can offer
- K-Swiss sneakers
- 3-way business bag, and other merchandise
- Continue to create more new ideas in the formal category



New Biz Style



Washable Suits



AOKI Women's Style



The Travel Edit

Invigorate existing stores and rebuild the profit structure

AOKI

- Store relocations and conversions
- Relocations: 3 stores
- Conversions: 2 stores (to Size MAX)
- Store closings due to underperformance or change in area dominance targets
- 45 stores (including conversions to another format)
- Well-planned store renovations

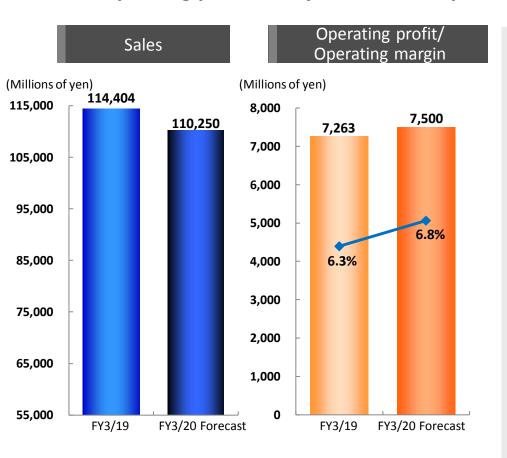
ORIHICA

- Opening new stores in carefully selected locations
- In shopping malls: 4 stores
- Store closings due to review of store profitability
- 6 stores
- Renovations, mainly relocation of existing facilities

- Proper inventory levels
- Maintain a suitable gross profit
- More efficient use of expenses
- The Olympic and Paralympic Games Tokyo 2020 AOKI Holdings is an Official Supporter of the Olympic and Paralympic Games Tokyo 2020 in the "Business & Formal Wear" category
 - Launched AOKI website for supporting the Olympic and Paralympic Games Tokyo 2020
- Named an Official Partner of the Japan Equestrian Federation and the Japan Sailing Federation

Fashion Business: FY3/20 Forecast

Forecast lower sales as the number of stores declines, but expect higher earnings due to improving profitability and SG&A expense cuts



(Millions of yen)

| | | | (Willions of yell) | | | |
|------------------|---------|-----------------|--------------------|--|--|--|
| | | FY3/20 Forecast | | | | |
| | | YoY % | % to sales | | | |
| Sales | 110,250 | 96.4 | 100.0 | | | |
| Gross profit | 65,600 | 96.8 | 59.5 | | | |
| SG&A expenses | 58,100 | 96.1 | 52.7 | | | |
| Operating profit | 7,500 | 103.3 | 6.8 | | | |

- Sales down 3.6% YoY
- Operating profit up 3.3% YoY
- ◆ Store openings: 9
 Store closings: 51
- ◆ Change in existing-store sales (forecast)

| 1Q | 2Q | 3 Q | 4Q | Full year |
|-------|------|------------|------|-----------|
| -0.7% | 3.2% | -3.1% | 1.2% | 0.0% |

- ◆ Gross profit margin up 0.3pt YoY
- ◆SG&A expenses down 3.9% YoY
 - Smaller number of stores will lower all categories of expenses
 - Cut advertising expenses by using effective marketing activities
 - Reduction in store remodeling will bring down expenses

Note: FY3/19 figures reflect the reclassification of real estate leasing beginning in FY3/20.

Building on 60 years of traditions to create more innovations

Strengths backed by 60 years of success and growth

Business suit expertise (apparel conception and design) and sales expertise (customer interactions and service)

<u>Further improving</u> technologies for making suits that are a perfect fit in order to <u>extend</u> this expertise to jackets, shirts and casual wear

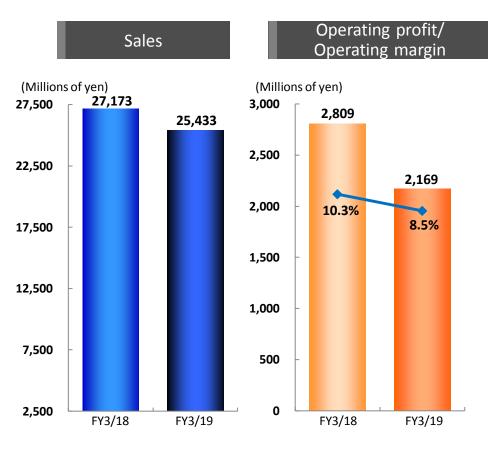


Aiming to increase synergies by utilizing the distinctive strengths of each retail format in the Fashion business

Anniversaire and Bridal Business

FY3/19 Performance and FY3/20 Forecast

Sales and earnings decreased as number of couples married decreased



(Millions of yen)

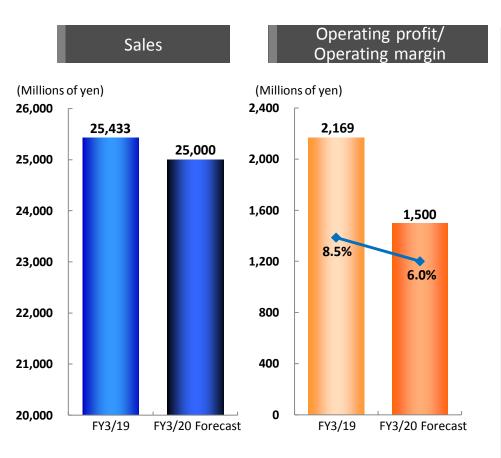
| | | FY3/19 | | |
|------------------|--------|--------|------------|--|
| | | YoY % | % to sales | |
| Sales | 25,433 | 93.6 | 100.0 | |
| Gross profit | 7,136 | 90.6 | 28.1 | |
| SG&A expenses | 4,966 | 98.0 | 19.5 | |
| Operating profit | 2,169 | 77.3 | 8.5 | |

- Sales down 6.4% YoY
- Operating profit down 22.7% YoY

| | FY3/18 | FY3/19 | Change | YoY |
|---|--------|--------|--------|-------|
| No. of couples married | 6,088 | 5,708 | -380 | 93.8% |
| Capacity utilization ratio | 63.6% | 60.7% | -2.9pt | - |
| Average sales per couple (thousands of yen) | 4,413 | 4,398 | -15 | 99.7% |
| Average no. of guests | 72.5 | 71.7 | -0.8 | 98.9% |

- ◆ Factors of decrease in the number of couples married
 - Difficulty receiving orders for weddings since the second half of FY3/18
 - Closing of ANNIVERSAIRE FUKUOKA in Dec. 31, 2018
 - Business climate changes
 - Diversifying wedding formats
- ◆Implemented cost controls through actions targeting the cost of sales and taking steps to operate more efficiently

Forecast sales and profits decrease due to a decrease in the number of couples marrying and an increase in SG&A expenses



(Millions of yen)

| | | | (|
|------------------|--------|-----------------|------------|
| | | FY3/20 Forecast | |
| | | YoY % | % to sales |
| Sales | 25,000 | 98.3 | 100.0 |
| Gross profit | 7,020 | 98.4 | 28.1 |
| SG&A expenses | 5,520 | 111.1 | 22.1 |
| Operating profit | 1,500 | 69.1 | 6.0 |

Note: There is no reclassification of the real estate leasing business.

- Sales down 1.7% YoY
- Operating profit down 30.9% YoY

(excluding ANNIVERSAIRE FUKUOKA closed in Dec. 2018)

| | FY3/19 | FY3/20 | Change | YoY |
|---|--------|--------|--------|--------|
| No. of couples married/ planned for marrying | 5,563 | 5,525 | -38 | 99.3% |
| Capacity utilization ratio | 62.6% | 61.6% | -1.0pt | - |
| Average sales per couple (thousands of yen) | 4,432 | 4,454 | +22 | 100.5% |
| Average no. of guests | 71.5 | 71.1 | -0.4 | 99.5% |

- Actions to translate preliminary visits into firm wedding orders
 - Optimize Internet and publication use and increase SNS use
 - Participate in bridal shows and other exhibitions to raise brand awareness
 - Renovations to upgrade existing locations
- Initiatives to increase average sales per couple
 - More emphasis on sales of peripheral products and services (jewelry, wedding insurance, etc.)
- ◆ Actions to earn profits
 - Raise operating efficiency through operation improvements
 - Negotiations for cost cutting
- ◆SG&A expenses up 11.1% YoY
 - Sales activities for attracting a larger number of customers
 - More renovations, decorations and other improvements to increase orders

A new look for all locations and their websites



Remodeling all locations

to match current trends in the wedding market

A new look for interiors and decorations that reflect the latest overseas design trends The goal is having couples and their guests use SNS to create a good reputation for ANNIVERSAIRE, especially among people who may be customers in the future

ANNIVERSAIRE



Redesigned websites for individual locations for consistency with the ANNIVERSAIRE website

Create websites that accurately and effectively communicate the distinctive characteristics of ANNIVERSAIRE to people who visit these websites after learnings about ANNIVERSAIRE from media articles or an SNS

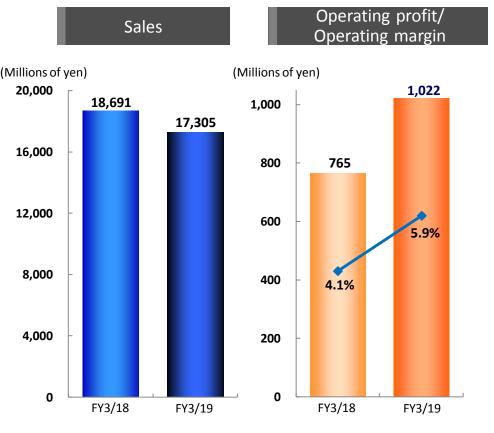
Create new Value that customers choose over any alternative

Entertainment Business

FY3/19 Performance and FY3/20 Forecast

Sales decreased as the number of stores declined, but earnings increased due to

lower cost of sales and SG&A expenses



| (Millions | of yen |) |
|-----------|--------|---|
|-----------|--------|---|

| | | | (| | | | | | | |
|------------------|--------|-------|------------|--|--|--|--|--|--|--|
| | FY3/19 | | | | | | | | | |
| | | YoY % | % to sales | | | | | | | |
| Sales | 17,305 | 92.6 | 100.0 | | | | | | | |
| Gross profit | 2,799 | 103.4 | 16.2 | | | | | | | |
| SG&A expenses | 1,777 | 91.5 | 10.3 | | | | | | | |
| Operating profit | 1,022 | 133.6 | 5.9 | | | | | | | |



- Sales down 7.4% YoY
- Operating profit up 33.6%
 - Number of facilities: 131 (down 41 YoY)
 - Facilities closed to improve operating efficiency: 42 (including 18 locations converted into café complexes)
 - Gross profit margin: up 1.7pt YoY
 - Increase in existing-store sales: up 0.4% YoY
 - Shorter operating hours and scheduled days off
 - ◆ SG&A expenses: down 8.5% YoY
 - Lower costs due to a decrease in the number of facility openings and renovations

Karaoke Facility Operations: FY3/19 Review of Operations - Existing Stores Early morning operating hours and discounted morning rates increased the number of customers

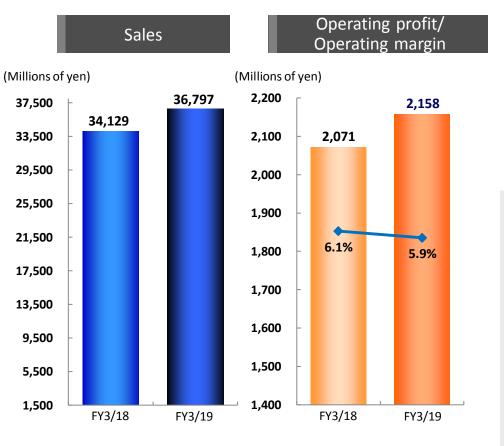
Monthly performance vs. prior fiscal year



| | Apr. 2018 | May 2018 | Jun. 2018 | Jul. 2018 | Aug. 2018 | Sep. 2018 | Oct. 2018 | Nov. 2018 | Dec. 2018 | Jan. 2019 | Feb. 2019 | Mar. 2019 | Full year | Apr. 2019 |
|---|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Existing-store sales (%) | -2.9 | -3.7 | 4.9 | -2.2 | 2.6 | 1.8 | -1.1 | -0.8 | 0.9 | -1.6 | 6.6 | 1.3 | 0.4 | 7.1 |
| No. of customers (%) | 2.0 | 2.1 | 7.8 | 2.6 | 0.9 | 3.9 | 2.5 | 3.3 | -0.5 | -0.1 | 10.4 | 5.3 | 3.0 | 6.2 |
| Sales per customer (%) | -4.8 | -5.7 | -2.8 | -4.7 | 1.7 | -2.0 | -3.5 | -4.0 | 1.4 | -1.5 | -3.5 | -3.8 | -2.6 | 0.8 |
| Deviation from average temperature (°C) (Tokyo) | +3.1 | +1.6 | +1.0 | +3.3 | +1.7 | +0.1 | +1.6 | +1.9 | +0.7 | +0.4 | +1.5 | +1.9 | - | -0.3 |

Higher sales and earnings due to contributions from new café openings and strong

existing-store sales



(Millions of yen)

| | | FY3/19 | |
|------------------|--------|------------|-------|
| | | % to sales | |
| Sales | 36,797 | 107.8 | 100.0 |
| Gross profit | 5,473 | 109.0 | 14.9 |
| SG&A expenses | 3,315 | 112.4 | 9.0 |
| Operating profit | 2,158 | 104.2 | 5.9 |



- Sales up 7.8% YoY
- Operating profit up 4.2% YoY
 - New cafés: 20

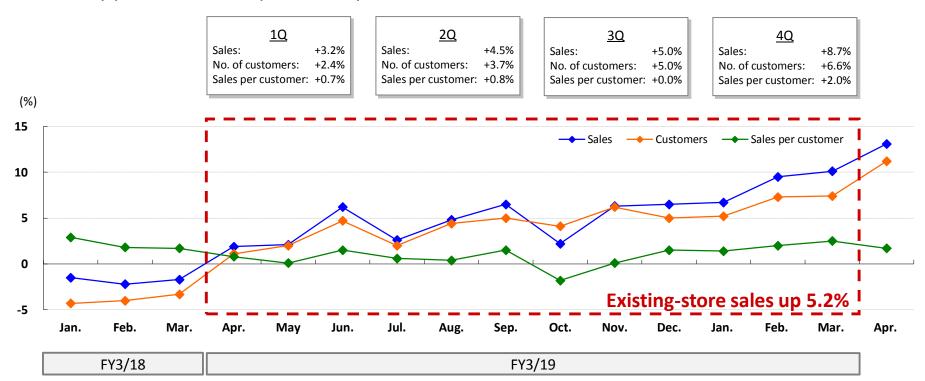
(including the number of karaoke facilities converted into café complexes: 7)

| | First half | Second half | Full year |
|--------|------------|-------------|-----------|
| Opened | 7 | 13 | 20 |
| Closed | 7 | 4 | 11 |

- Increase in existing-store sales: up 5.2% YoY
 - More repeat customers due to hot summer weather
 - Large number of renovations (56 cafés)
 - Free showers with unlimited towel use to attract more customers
 - All-you-can eat morning buffet

Customer traffic and sales per customer up due to café revitalization measures

Monthly performance vs. prior fiscal year



| | Apr. 2018 | May 2018 | Jun. 2018 | Jul. 2018 | Aug. 2018 | Sep. 2018 | Oct. 2018 | Nov. 2018 | Dec. 2018 | Jan. 2019 | Feb. 2019 | Mar. 2019 | Full year | Apr. 2019 |
|---|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Existing-store sales (%) | 1.9 | 2.1 | 6.2 | 2.6 | 4.8 | 6.5 | 2.2 | 6.3 | 6.5 | 6.7 | 9.5 | 10.1 | 5.2 | 13.1 |
| No. of customers (%) | 1.1 | 2.0 | 4.7 | 2.0 | 4.4 | 5.0 | 4.1 | 6.2 | 5.0 | 5.2 | 7.3 | 7.4 | 4.3 | 11.2 |
| Sales per customer (%) | 0.8 | 0.1 | 1.5 | 0.6 | 0.4 | 1.5 | -1.8 | 0.1 | 1.5 | 1.4 | 2.0 | 2.5 | 0.9 | 1.7 |
| Deviation from average temperature (°C) (Tokyo) | +3.1 | +1.6 | +1.0 | +3.3 | +1.7 | +0.1 | +1.6 | +1.9 | +0.7 | +0.4 | +1.5 | +1.9 | - | -0.3 |

New locations and renovations for business model evolution that anticipates market changes

Karaoke Facility Operations Business



Café Complex Operations Business

Renamed the Entertainment Business in FY3/20

Karaoke COTE D'AZUR

Renovations: 5

- Content for the customer segments each location serves
- Effective use of waiting areas

| | 1H | 2H | Full year |
|---------------|----|----|-----------|
| No. of stores | 5 | 0 | 5 |

Store closings: 10

(including locations to be closed for conversion into café complexes: 4)

| ., | | | |
|----------------------------|----|----|-----------|
| | 1H | 2H | Full year |
| No. of stores to be closed | 1 | 9 | 10 |

- Shift to sales methods that match each store's location and customer categories
- Review operating hours
- Implement cost controls

Café Complex KAIKATSU CLUB

Aggressive store openings: 75
 (including locations to be converted into different formats: 26)

| | 1H | 2H | Full year |
|----------------------------|----|----|-----------|
| No. of stores to be opened | 42 | 33 | 75 |

- Aggressive store renovations: 95
- Improve booth configuration
- More karaoke, no-smoking booths and showers

| | 1H | 2H | Full year |
|---------------|----|----|-----------|
| No. of stores | 30 | 65 | 95 |

- Store closings: 2
- Maintain the required workforce and build a stronger organization
- Operate café complexes more efficiently

Fitness FiT24

New store openings: 25
 Starting to operate combined KAIKATSU
 CLUB/24-hour fitness center locations

| | 1H | 2H | Full year |
|----------------------------|----|----|-----------|
| No. of stores to be opened | 12 | 13 | 25 |

- Staffed 24 hours (KAIKATSU CLUB personnel operate the fitness center at night)
- FiT24 customers can use the KAIKATSU CLUB allyou-can-drink café

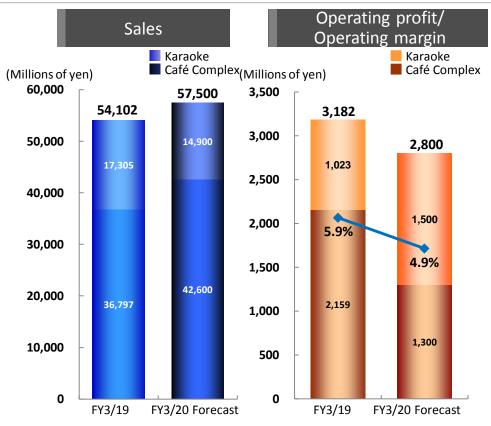






FiT24

Forecast higher sales due to new cafés and higher sales at existing locations, but lower earnings as increases in café openings and renovations raise expenses



| Kara | Sales down 13.9% YoY • Forecast lower sales as the number of facilities declines Operating profit up 46.6% YoY • Forecast earnings to improve due to lower cost of sales and SG&A expenses |
|------|---|
| Cafe | É Complex Sales up 15.8% YoY Contributions from new café openings (100 locations) Existing-facility sales up 1.8% |
| | Operating profit down 39.8% YoY Forecast higher cost of sales and SG&A expenses due to an increase in the number of facility openings and renovations New openings: +80 YoY Renovations: +39 YoY |

| | | _ | |
|------|-------|------|------|
| (Mil | lions | of \ | /en) |

| | (IVIIIIOIIS OF YELL) | | | | | |
|------------------|----------------------|-----------------|-------|--|--|--|
| | | FY3/20 Forecast | | | | |
| | YoY % % to sale: | | | | | |
| Sales | 57,500 | 106.3 | 100.0 | | | |
| Gross profit | 8,630 | 104.3 | 15.0 | | | |
| SG&A expenses | 5,830 | 114.5 | 10.1 | | | |
| Operating profit | 2,800 | 88.0 | 4.9 | | | |

Entertainment Business

- Sales up 6.3% YoY
- Operating profit down 12% YoY

Note: FY3/19 figures reflect the reclassification of real estate leasing beginning in FY3/20.

Supplementary Documents

Notes on pages 42, 44 and 45:

- 1. Net income per share: Net income divided by average number of shares outstanding (excluding treasury stock)
- 2. All amounts are rounded down to the nearest million yen.
- 3. The total operating profit for each segment and operating profit do not match due to inter-segmental adjustments. Please see pages 13 and 19 for the difference.
- 4. Starting in FY3/20, profit/loss on real estate leasing is included in operating profit/loss instead of non-operating profit/expenses. FY3/19 figures on pages 44 and 45 reflect this reclassification.

FY3/19 Consolidated Business Results

(Millions of yen unless otherwise stated)

| | | | | | | | yen amess other | mise stated, |
|---|-------------------|-------|--------------------|-------|-------------------|-------|-----------------|--------------|
| | FY3/18 Results | % | FY3/19 Forecast | % | FY3/19 Results | % | YoY change | YoY % |
| Sales | 198,417 | 100.0 | 196,280 | 100.0 | 193,918 | 100.0 | -4,499 | 97.7 |
| Fashion | 118,455 | 100.0 | 117,100 | 100.0 | 114,404 | 100.0 | -4,051 | 96.6 |
| Anniversaire/Bridal | 27,173 | 100.0 | 26,320 | 100.0 | 25,433 | 100.0 | -1,740 | 93.6 |
| Karaoke | 18,691 | 100.0 | 17,460 | 100.0 | 17,305 | 100.0 | -1,385 | 92.6 |
| Café Complex | 34,129 | 100.0 | 35,440 | 100.0 | 36,797 | 100.0 | 2,667 | 107.8 |
| Gross profit | 86,864 | 43.8 | 86,140 | 43.9 | 83,592 | 43.1 | -3,272 | 96.2 |
| Fashion | 70,878 | 59.8 | 70,100 | 59.9 | 67,748 | 59.2 | -3,129 | 95.6 |
| Anniversaire/Bridal | 7,876 | 29.0 | 7,700 | 29.3 | 7,136 | 28.1 | -740 | 90.6 |
| Karaoke | 2,708 | 14.5 | 2,690 | 15.4 | 2,799 | 16.2 | 91 | 103.4 |
| Café Complex | 5,020 | 14.7 | 5,230 | 14.8 | 5,473 | 14.9 | 452 | 109.0 |
| SG&A expenses | 72,000 | 36.3 | 71,140 | 36.2 | 70,209 | 36.2 | -1,790 | 97.5 |
| Fashion | 62,351 | 52.6 | 61,350 | 52.4 | 60,526 | 52.9 | -1,824 | 97.1 |
| Anniversaire/Bridal | 5,067 | 18.6 | 5,300 | 20.1 | 4,966 | 19.5 | -101 | 98.0 |
| Karaoke | 1,943 | 10.4 | 1,740 | 10.0 | 1,777 | 10.3 | -166 | 91.5 |
| Café Complex | 2,948 | 8.6 | 3,030 | 8.5 | 3,315 | 9.0 | 366 | 112.4 |
| Operating profit | 14,864 | 7.5 | 15,000 | 7.6 | 13,382 | 6.9 | -1,481 | 90.0 |
| Fashion | 8,526 | 7.2 | 8,750 | 7.5 | 7,222 | 6.3 | -1,304 | 84.7 |
| Anniversaire/Bridal | 2,809 | 10.3 | 2,400 | 9.1 | 2,169 | 8.5 | -639 | 77.3 |
| Karaoke | 765 | 4.1 | 950 | 5.4 | 1,022 | 5.9 | 257 | 133.6 |
| Café Complex | 2,071 | 6.1 | 2,200 | 6.2 | 2,158 | 5.9 | 86 | 104.2 |
| Ordinary profit | 14,003 | 7.1 | 13,750 | 7.0 | 11,890 | 6.1 | -2,112 | 84.9 |
| Profit attributable to owners of parent | 7,377 | 3.7 | 7,000 | 3.6 | 4,602 | 2.4 | -2,774 | 62.4 |
| Net income per share (yen) | 84.87 | - | 80.91 | - | 53.34 | - | -31.53 | - |

FY3/19 Major Expenses

SG&A expenses

(Millions of yen unless otherwise stated)

| | | FY | 3/18 Resu | lts | | | | | | FY3/19 F | Results | | | | |
|----------------------|--------|---------|--------------------------|---------|-----------------|--------|-------|--------|-------|-----------------|---------|-------|-------|---------|-------|
| | Total | Fashion | Anniversaire / Bridal | Karaoke | Café Complex | Tota | al | Fashi | on | Anniver Brid | • | Karad | oke | Café Co | mplex |
| | | | | | | | YoY % | | YoY % | | YoY % | | YoY % | | YoY % |
| Advertising expenses | 13,079 | 10,568 | 1,654 | 440 | 240 | 12,349 | 94.4 | 9,907 | 93.7 | 1,519 | 91.8 | 329 | 74.8 | 294 | 122.5 |
| Personnel expenses | 26,678 | 21,366 | 1,273 | 916 | 1,752 | 25,907 | 97.1 | 20,506 | 96.0 | 1,227 | 96.4 | 874 | 95.4 | 1,883 | 107.5 |
| Rents | 15,251 | 15,475 | 22 | 31 | 60 | 14,828 | 97.2 | 14,954 | 96.6 | 22 | 101.5 | 30 | 95.1 | 64 | 106.2 |
| Depreciation | 3,480 | 2,745 | 103 | 60 | 49 | 3,478 | 99.9 | 2,844 | 103.6 | 101 | 98.9 | 30 | 50.3 | 51 | 104.2 |

Note: The sum of the business segment items does not match the total because the total includes expenses of AOKI Holdings Inc. and inter-segment eliminations.

Major expenses included in cost of sales

(Millions of yen unless otherwise stated)

| | | FY3/18 Results | | FY3/19 Results | | | | | | | |
|--------------------|-------------------------|----------------|--------------|----------------|-------------|-------|-------|---------|--------|--|--|
| | Anniversaire/ Bridal | Karaoke | Café Complex | Anniversa | ire/ Bridal | Kara | noke | Café Co | omplex | | |
| | | | | | YoY % | | YoY % | | YoY % | | |
| Personnel expenses | 4,665 | 5,035 | 9,875 | 4,526 | 97.0 | 4,692 | 93.2 | 10,496 | 106.3 | | |
| Rents | 1,999 | 4,303 | 6,251 | 2,032 | 101.7 | 3,730 | 86.7 | 6,453 | 103.2 | | |
| Depreciation | 1,467 | 1,162 | 2,206 | 1,325 | 90.3 | 959 | 82.5 | 2,331 | 105.7 | | |

Note: The ANNIVERSAIRE/Bridal, Karaoke, and Café Complex businesses include the above-stated expenses in cost of sales, in addition to the SG&A expenses in the upper table.

FY3/20 Consolidated Forecast

(Millions of yen unless otherwise stated)

| | | | | | | (IVIIIIOIII3 OI | yen uness our | ci wise stated) |
|---|-------------------|-------|------------------------|-------|--------------------|-----------------|---------------|-----------------|
| | FY3/19 Results | % | FY3/19 Reclassified | % | FY3/20 Forecast | % | YoY change | YoY % |
| Sales | 193,918 | 100.0 | 195,054 | 100.0 | 194,050 | 100.0 | -1,004 | 99.5 |
| Fashion | 114,404 | 100.0 | 114,404 | 100.0 | 110,250 | 100.0 | -4,154 | 96.4 |
| Anniversaire/Bridal | 25,433 | 100.0 | 25,433 | 100.0 | 25,000 | 100.0 | -4,134 | 98.3 |
| Entertainment | 54,102 | 100.0 | 54,102 | 100.0 | 57,500 | 100.0 | 3,397 | 106.3 |
| Karaoke | 17,305 | 100.0 | 17,305 | 100.0 | 14,900 | 100.0 | -2,405 | 86.1 |
| Café Complex | | 100.0 | | 100.0 | 42,600 | 100.0 | | 115.8 |
| | 36,797 | | 36,797 | 42.9 | • | 42.1 | 5,802 | 97.6 |
| Gross profit | 83,592 | 43.1 | 83,673 | | 81,690 | | -1,983 | |
| Fashion | 67,748 | 59.2 | 67,748 | 59.2 | 65,600 | 59.5 | -2,148 | 96.8 |
| Anniversaire/Bridal | 7,136 | 28.1 | 7,136 | 28.1 | 7,020 | 28.1 | -116 | 98.4 |
| Entertainment | 8,273 | 15.3 | 8,275 | 15.3 | 8,630 | 15.0 | 354 | 104.3 |
| Karaoke | 2,799 | 16.2 | 2,800 | 16.2 | 3,020 | 20.3 | 219 | 107.8 |
| Café Complex | 5,473 | 14.9 | 5,474 | 14.9 | 5,610 | 13.2 | 135 | 102.5 |
| SG&A expenses | 70,209 | 36.2 | 70,182 | 36.0 | 69,390 | 35.8 | -792 | 98.9 |
| Fashion | 60,526 | 52.9 | 60,485 | 52.9 | 58,100 | 52.7 | -2,385 | 96.1 |
| Anniversaire/Bridal | 4,966 | 19.5 | 4,966 | 19.5 | 5,520 | 22.1 | 553 | 111.1 |
| Entertainment | 5,092 | 9.4 | 5,092 | 9.4 | 5,830 | 10.1 | 737 | 114.5 |
| Karaoke | 1,777 | 10.3 | 1,777 | 10.3 | 1,520 | 10.2 | -257 | 85.5 |
| Café Complex | 3,315 | 9.0 | 3,315 | 9.0 | 4,310 | 10.1 | 994 | 130.0 |
| Operating profit | 13,382 | 6.9 | 13,491 | 6.9 | 12,300 | 6.3 | -1,191 | 91.2 |
| Fashion | 7,222 | 6.3 | 7,263 | 6.3 | 7,500 | 6.8 | 236 | 103.3 |
| Anniversaire/Bridal | 2,169 | 8.5 | 2,169 | 8.5 | 1,500 | 6.0 | -669 | 69.1 |
| Entertainment | 3,180 | 5.9 | 3,182 | 5.9 | 2,800 | 4.9 | -382 | 88.0 |
| Karaoke | 1,022 | 5.9 | 1,023 | 5.9 | 1,500 | 10.1 | 476 | 146.6 |
| Café Complex | 2,158 | 5.9 | 2,159 | 5.9 | 1,300 | 3.1 | -859 | 60.2 |
| Ordinary profit | 11,890 | 6.1 | 11,890 | 6.1 | 11,750 | 6.1 | -140 | 98.8 |
| Profit attributable to owners of parent | 4,602 | 2.4 | 4,602 | 2.4 | 5,400 | 2.8 | 797 | 117.3 |
| Net income per share (yen) | 53.34 | - | 53.34 | - | 62.85 | - | 9.50 | - |
| Nata Ctantina in FV2/20 month/lan | | | | | | EV2/40 | C | 1:C:1: |

 $Note: Starting \ in \ FY3/20, \ profit/loss \ on \ real \ estate \ leasing \ is \ included \ in \ operating \ profit/loss \ instead \ of \ non-operating \ profit/expenses. \ FY3/19 \ figures \ reflect \ this \ reclassification.$

FY3/20 Major Expenses

SG&A expenses

(Millions of yen unless otherwise stated)

| | | FY3/19 Results (reclassified) | | | | | FY3/20 Forecast | | | | | | | | |
|----------------------|--------|-------------------------------|---------------|---------|---------|--------|-----------------|------------|-------|------------|-------|---------|--------|----------|-------|
| | Total | Fashion | Anniversaire/ | Enterta | inment | Tot | Total | | on | Anniver | • | | inment | | |
| | | Fasilion | Bridal | Karaoke | Café | 100 | | 1 43.11011 | | Bridal | | Karaoke | | Café Coi | mplex |
| | | | | | Complex | | YoY % | | YoY % | | YoY % | | YoY % | | YoY % |
| Advertising expenses | 12,349 | 9,907 | 1,519 | 329 | 294 | 11,989 | 97.1 | 8,926 | 90.1 | 1,700 | 111.9 | 248 | 75.2 | 746 | 253.1 |
| Personnel expenses | 25,907 | 20,506 | 1,227 | 874 | 1,883 | 26,101 | 100.7 | 20,250 | 98.7 | 1,271 | 103.5 | 674 | 77.1 | 2,046 | 108.7 |
| Rents | 14,828 | 15,002 | 22 | 30 | 64 | 14,230 | 96.0 | 14,500 | 96.7 | 25 | 109.2 | 23 | 77.8 | 64 | 100.9 |
| Depreciation | 3,478 | 2,776 | 101 | 30 | 51 | 3,474 | 99.9 | 2,800 | 100.8 | 113 | 111.0 | 44 | 143.7 | 68 | 131.8 |

Notes: 1. The sum of the business segment items does not match the total because the total includes expenses of AOKI Holdings Inc. and inter-segment eliminations.

2. Starting in FY3/20, profit/loss on real estate leasing is included in operating profit/loss instead of non-operating profit/expenses. FY3/19 figures reflect this reclassification.

Major expenses included in cost of sales

(Millions of yen unless otherwise stated)

| | FY3/1 | 9 Results (reclass | sified) | | | FY3/20 | Forecast | | | |
|--------------------|---------------|--------------------|-------------------|-----------|---------------|--------|----------|---------|--------|--|
| | Anniversaire/ | Duit-de-I | | Anniversa | iro/Dridol | | Enterta | ainment | | |
| | Bridal | Karaoke | ooke Café Complex | | iii e/ Briudi | Kara | oke | Café Co | omplex | |
| | | | | | YoY % | | YoY % | | YoY % | |
| Personnel expenses | 4,526 | 4,692 | 10,496 | 4,300 | 95.0 | 3,932 | 83.8 | 11,968 | 114.0 | |
| Rents | 2,032 | 3,731 | 6,454 | 2,027 | 99.8 | 3,020 | 80.9 | 7,646 | 118.5 | |
| Depreciation | 1,325 | 956 | 2,330 | 1,291 | 97.4 | 789 | 82.5 | 3,014 | 129.4 | |

Notes: 1. The ANNIVERSAIRE/Bridal and Entertainment businesses include the above-stated expenses in cost of sales, in addition to the SG&A expenses in the upper table.

2. Starting in FY3/20, profit/loss on real estate leasing is included in operating profit/loss instead of non-operating profit/expenses. FY3/19 figures reflect this reclassification.

Reference: FY3/19 Fashion Business Performance

(1) Change in existing-store sales

(%)

| | First half | Oct. | Nov. | Dec. | 3Q | Jan. | Feb. | Mar. | 4Q | Second half | Full year |
|--------|------------|------|------|------|------|------|------|------|------|----------------|-----------|
| FY3/19 | -2.0 | -8.9 | -1.7 | 0.0 | -3.5 | 0.0 | -5.0 | -0.6 | -1.6 | -2.4 | -2.2 |
| FY3/18 | -1.8 | -1.7 | 0.0 | 0.2 | -0.5 | -1.9 | -2.6 | 2.8 | 0.1 | -0.2 | -0.8 |

(2) Change in number of customers and sales per customer at existing stores

(%)

| | | First half | Oct. | Nov. | Dec. | 3Q | Jan. | Feb. | Mar. | 4Q | Second half | Full year |
|-----------|--------|------------|-------|------|------|------|------|------|------|------|----------------|-----------|
| Number of | FY3/19 | -3.4 | -8.2 | -0.6 | 0.0 | -2.9 | -2.2 | -2.2 | 0.5 | -1.0 | -1.9 | -2.6 |
| customers | FY3/18 | -7.1 | -11.9 | -9.3 | -1.7 | -7.9 | -3.2 | -3.3 | 1.7 | -1.2 | -4.5 | -5.7 |
| Sales per | FY3/19 | 1.4 | -0.7 | -1.2 | 0.0 | -0.6 | 2.2 | -2.9 | -1.1 | -0.6 | -0.5 | 0.4 |
| customer | FY3/18 | 5.7 | 11.6 | 10.2 | 2.0 | 8.0 | 1.3 | 0.7 | 1.1 | 1.3 | 4.5 | 5.2 |

(3) Number of units sold and unit prices of suits

| | | First half | YoY % | Second half | YoY % | Full year | YoY % |
|----------------------|--------|------------|-------|-------------|-------|-----------|-------|
| Number of units sold | FY3/19 | 42.2 | 94.5 | 82.5 | 97.1 | 124.7 | 96.2 |
| (in ten thousands) | FY3/18 | 44.6 | 97.1 | 85.0 | 97.3 | 129.6 | 97.2 |
| Unit price | FY3/19 | 25.2 | 97.7 | 25.6 | 98.1 | 25.5 | 97.7 |
| (thousands of yen) | FY3/18 | 25.8 | 102.0 | 26.1 | 99.6 | 26.1 | 100.0 |

Reference: FY3/19 Fashion Business Performance

(4) Sales by category

(Millions of yen unless otherwise stated)

| | FY3/18 | % | FY3/19 | % | YoY change | YoY % |
|------------------|---------|-------|---------|-------|------------|-------|
| Heavy clothing | 49,736 | 42.0 | 48,088 | 42.0 | -1,647 | 96.7 |
| Medium clothing | 9,226 | 7.8 | 8,799 | 7.7 | -427 | 95.4 |
| Light clothing | 34,496 | 29.1 | 32,936 | 28.8 | -1,559 | 95.5 |
| Ladies' clothing | 21,498 | 18.1 | 20,846 | 18.2 | -652 | 97.0 |
| Other | 3,497 | 3.0 | 3,733 | 3.3 | 236 | 106.7 |
| Total | 118,455 | 100.0 | 114,404 | 100.0 | -4,051 | 96.6 |

Definition:

Heavy clothing:

Suit, formal wear, coat

Medium clothing:

Jacket, slacks

Light clothing:

Shirt, tie, casual wear, clothing accessories, etc.

Other:

Alteration, etc.

(5) Average total sales area

(Square meters)

| FY3/18 | FY3/19 | YoY change | YoY % |
|---------|---------|------------|-------|
| 362,183 | 357,115 | -5,067 | 98.6 |

(6) Store network by prefecture

| | | | | | | | | FY3/19 | | | | | | | |
|-----------|------------|-------------|------------|------|---------------|-------------|-------------|-----------|-----------|-------------|------------|------|----------------|-------------|---------|
| | No. of sto | ores opened | l / closed | N | lo. of stores | at period-e | nd | | No. of st | ores opened | l / closed | N | o. of stores a | t period-en | ıd |
| | AOKI | ORIHICA | Total | AOKI | ORIHICA | Total | | | AOKI | ORIHICA | Total | AOKI | ORIHICA | Total | |
| Hokkaido | | | | 23 | | 23 | Hokkaido/ | Gifu | | | | 12 | 1 | 13 | Tokai |
| Aomori | | | | 4 | | 4 | Tohoku | Shizuoka | | | | 22 | 3 | 25 | TOKal |
| Iwate | | | | 4 | | 4 | | Aichi | | /3 | /3 | 51 | 11 | 62 | 111 |
| Miyagi | | | | 9 | 5 | 14 | | Mie | | | | 11 | | 11 | 111 |
| Akita | /1 | | /1 | 3 | | 3 | 59 | Shiga | /1 | | /1 | 6 | 2 | 8 | Kinki/ |
| Yamagata | | | | 3 | | 3 | | Kyoto | | | | 4 | 1 | 5 | Chugoku |
| Fukushima | | | | 7 | 1 | 8 | | Osaka | /1 | | /1 | 34 | 12 | 46 | |
| Ibaraki | | | | 15 | 3 | 18 | Vanta | Hyogo | 1 | | 1 | 13 | 11 | 24 | 06 |
| Tochigi | | | | 10 | 2 | 12 | Kanto | Nara | | | | 5 | 1 | 6 | 96 |
| Gunma | | | | 12 | | 12 | | Hiroshima | | /1 | /1 | 5 | 2 | 7 | |
| Saitama | 1/1 | | 1/1 | 52 | 13 | 65 | | Fukuoka | 1 | | 1 | 21 | | 21 | Vl |
| Chiba | 1/3 | /1 | 1/4 | 41 | 10 | 51 | 332 | Nagasaki | | | | 3 | | 3 | Kyushu |
| Tokyo | 2/3 | 1/2 | 3/5 | 70 | 27 | 97 | | Kumamoto | /1 | | /1 | 7 | | 7 | |
| Kanagawa | /1 | 1/1 | 1/2 | 54 | 23 | 77 | | Miyazaki | | | | 2 | | 2 | 38 |
| Niigata | /1 | | /1 | 10 | 2 | 12 | Koshinetsu/ | Kagoshima | | | | 5 | | 5 | |
| Toyama | /1 | | /1 | 9 | | 9 | Hokuriku | Total | 7/15 | 2/8 | 9/23 | 566 | 131 | 697 | |
| Ishikawa | | | | 8 | | 8 | | | | | | | | | |
| Fukui | | | | 3 | | 3 | C1 | | | | | | | | |
| Yamanashi | | | | 6 | 1 | 7 | 61 | | | | | | | | |
| Nagano | 1/1 | | 1/1 | 22 | | 22 | | | | | | | | | |

Reference: FY3/20 Fashion Business Outlook

(1) Change in existing-store sales, number of customers and sales per customer at existing stores

(%)

| | | 1Q | 2Q | First half | 3Q | 4Q | Second half | Full year |
|-----------|----------------------|------|------|------------|------|------|-------------|-----------|
| Sales | FY3/20 (forecast) | -0.7 | 3.2 | 0.9 | -3.1 | 1.2 | -0.5 | 0.0 |
| | FY3/19 | -3.3 | -0.2 | -2.0 | -3.5 | -1.6 | -2.4 | -2.2 |
| Number of | FY3/20 (forecast) | -1.7 | 3.8 | 0.5 | -5.9 | 1.2 | -2.2 | -1.0 |
| customers | FY3/19 | -5.9 | 0.3 | -3.4 | -2.9 | -1.0 | -1.9 | -2.6 |
| Sales per | FY3/20 (forecast) | 1.0 | -0.5 | 0.4 | 3.0 | 0.0 | 1.7 | 1.0 |
| customer | FY3/19 | 2.7 | -0.5 | 1.4 | -0.6 | -0.6 | -0.5 | 0.4 |

(2) Sales forecast by category

(Millions of yen unless otherwise stated)

| | FY3/19 | % | FY3/20 Forecast | % | YoY change | % |
|------------------|---------|-------|-----------------|-------|------------|-------|
| Heavy clothing | 48,088 | 42.0 | 45,880 | 41.6 | -2,208 | 95.4 |
| Medium clothing | 8,799 | 7.7 | 8,460 | 7.7 | -339 | 96.1 |
| Light clothing | 32,936 | 28.8 | 31,160 | 28.3 | -1,776 | 94.6 |
| Ladies' clothing | 20,846 | 18.2 | 21,050 | 19.1 | 203 | 101.0 |
| Other | 3,733 | 3.3 | 3,700 | 3.3 | -33 | 99.1 |
| Total | 114,404 | 100.0 | 110,250 | 100.0 | -4,154 | 96.4 |

Definition:

Heavy clothing: Suit, formal wear, coat Medium clothing: Jacket, slacks

Light clothing: Shirt, tie, casual wear, clothing accessories, etc. Other: Alteration, etc.

Reference: FY3/19 Entertainment Business Performance

(1) Karaoke facility operations: Change in existing-store sales

(%)

| | First half | Oct. | Nov. | Dec. | 3Q | Jan. | Feb. | Mar. | 4Q | Second half | Full year |
|--------|------------|------|------|------|------|------|------|------|------|----------------|-----------|
| FY3/19 | 0.1 | -1.1 | -0.8 | 0.9 | -0.1 | -1.6 | 6.6 | 1.3 | 1.4 | 0.5 | 0.4 |
| FY3/18 | -0.5 | -3.0 | 3.6 | 0.8 | 0.5 | -3.6 | -5.6 | 2.6 | -2.0 | -0.7 | -0.6 |

(2) Karaoke facility operations:

Change in number of customers and sales per customer at existing stores

(%)

| | | First half | Oct. | Nov. | Dec. | 3Q | Jan. | Feb. | Mar. | 4Q | Second half | Full year |
|-----------------------|--------|------------|------|------|------|------|------|------|------|------|----------------|-----------|
| Number of customers | FY3/19 | 3.2 | 2.5 | 3.3 | -0.5 | 1.5 | -0.1 | 10.4 | 5.3 | 4.4 | 2.8 | 3.0 |
| | FY3/18 | 2.5 | 1.3 | 4.4 | 0.1 | 1.7 | -2.8 | -2.8 | 1.6 | -1.2 | 0.3 | 1.4 |
| Sales per customer | FY3/19 | -2.9 | -3.5 | -4.0 | 1.4 | -1.6 | -1.5 | -3.5 | -3.8 | -2.9 | -2.2 | -2.6 |
| | FY3/18 | -2.9 | -4.3 | -0.8 | 0.6 | -1.2 | -0.8 | -2.9 | 1.0 | -0.7 | -0.9 | -1.9 |

(3) Karaoke facility operations: Percentage to existing-store sales

(%)

| | | FY3/18 | FY3/19 | YoY change |
|----------|-------------------------|--------|--------|------------|
| Fxisting | Room charges | 46.9 | 46.7 | -0.2pt |
| | Food and beverage sales | 52.6 | 52.8 | +0.2pt |
| 310103 | Other sales | 0.5 | 0.5 | - |

Reference: FY3/19 Entertainment Business Performance

(4) Café complex operations: Change in existing-store sales

(%)

| | First half | Oct. | Nov. | Dec. | 3Q | Jan. | Feb. | Mar. | 4Q | Second half | Full year |
|--------|------------|------|------|------|-----|------|------|------|------|----------------|-----------|
| FY3/19 | 3.9 | 2.2 | 6.3 | 6.5 | 5.0 | 6.7 | 9.5 | 10.1 | 8.7 | 6.9 | 5.2 |
| FY3/18 | 1.6 | 0.9 | 1.3 | 0.6 | 0.9 | -1.5 | -2.2 | -1.7 | -1.8 | -0.4 | 0.6 |

(5) Café complex operations:

Change in number of customers and sales per customer at existing stores

(%)

| | | First half | Oct. | Nov. | Dec. | 3Q | Jan. | Feb. | Mar. | 4Q | Second half | Full year |
|-----------------------|--------|------------|------|------|------|------|------|------|------|------|----------------|-----------|
| Number of customers | FY3/19 | 3.1 | 4.1 | 6.2 | 5.0 | 5.0 | 5.2 | 7.3 | 7.4 | 6.6 | 5.8 | 4.3 |
| | FY3/18 | 0.1 | -1.1 | -0.8 | -1.5 | -1.2 | -4.3 | -4.0 | -3.3 | -3.9 | -2.5 | -1.2 |
| Sales per customer | FY3/19 | 0.8 | -1.8 | 0.1 | 1.5 | 0.0 | 1.4 | 2.0 | 2.5 | 2.0 | 1.0 | 0.9 |
| | FY3/18 | 1.5 | 2.1 | 2.2 | 2.1 | 2.1 | 2.9 | 1.8 | 1.7 | 2.2 | 2.1 | 1.8 |

(6) Café complex operations: Percentage to existing-store sales

(%)

| | | FY3/18 | FY3/19 | YoY change |
|-----------------|-------------------------|--------|--------|------------|
| Existing stores | Room charges | 83.3 | 84.1 | +0.8pt |
| | Food and beverage sales | 14.7 | 13.9 | -0.8pt |
| | Other sales | 2.0 | 2.0 | - |

(7) Store network by prefecture

| | | | | | | | | FY3/19 | | | | | | | |
|-----------|----------------|------------------|----------|----------------|------------------|------------|-------------|-----------|----------------|------------------|----------|-----------------------------|------------------|-------|---------------------|
| | No. of sto | ores opened | / closed | No | o. of stores a | t period-e | nd | 113,13 | No. of sto | res opened | / closed | No. of stores at period-end | | | |
| | COTE D'AZUR | KAIKATSU CLUB | Total | COTE D'AZUR | KAIKATSU CLUB | Total | | | COTE D'AZUR | KAIKATSU CLUB | Total | COTE D'AZUR | KAIKATSU CLUB | Total | |
| Hokkaido | | | | | 7 | 7 | Hokkaido/ | Shiga | /1 | /1 | /2 | | 4 | 4 | Kinki/ |
| lwate | /1 | | / 1 | 1 | 5 | 6 | Tohoku | Kyoto | /2 | /2 | /4 | 1 | 9 | 10 | Chugoku |
| Miyagi | | | | 6 | 6 | 12 | | Osaka | /7 | 2/1 | 2/8 | 5 | 32 | 37 | |
| Akita | | | | 1 | 2 | 3 | 41 | Hyogo | /1 | 1 | 1/1 | 4 | 17 | 21 | |
| Yamagata | | | | 1 | 5 | 6 | 41 | Nara | /2 | 1 | 1/2 | | 4 | 4 | |
| Fukushima | | /1 | /1 | 1 | 6 | 7 | | Wakayama | | | | | 3 | 3 | |
| Ibaraki | /1 | /1 | /2 | 2 | 12 | 14 | Kanto | Tottori | | | | | 1 | 1 | 103 |
| Tochigi | | 1 | 1 | 1 | 6 | 7 | Kanto | Shimane | | | | | 2 | 2 | |
| Gunma | | | | 1 | 8 | 9 | | Okayama | | | | 2 | 6 | 8 | |
| Saitama | /4 | 2/1 | 2/5 | 1 | 27 | 28 | | Hiroshima | | | | | 9 | 9 | |
| Chiba | /3 | 1/1 | 1/4 | 7 | 22 | 29 | 192 | Yamaguchi | | | | | 4 | 4 | |
| Tokyo | /5 | 4 | 4/5 | 27 | 21 | 48 | | Tokushima | | | | | 2 | 2 | Kyushu/ |
| Kanagawa | /5 | 4 | 4/5 | 31 | 26 | 57 | | Kagawa | | | | | 3 | 3 | Shikoku/ Okinawa |
| Niigata | | /1 | /1 | 3 | 8 | 11 | Koshinetsu/ | Ehime | | | | | 1 | 1 | |
| Toyama | | | | 2 | 2 | 4 | Hokuriku | Fukuoka | /1 | | /1 | 2 | 8 | 10 | |
| Ishikawa | 1/1 | | 1/1 | 6 | 4 | 10 | | Saga | | | | | 2 | 2 | |
| Fukui | | | | 6 | 1 | 7 | 52 | Nagasaki | | | | | 3 | 3 | |
| Yamanashi | | | | 2 | 3 | 5 | 52 | Kumamoto | | | | | 6 | 6 | 39 |
| Nagano | /3 | 2 | 2/3 | 7 | 8 | 15 | | Oita | | | | | 3 | 3 | |
| Gifu | | /1 | /1 | | 7 | 7 | | Miyazaki | | /1 | /1 | | 3 | 3 | |
| Shizuoka | /2 | 1 | 1/2 | 5 | 14 | 19 | Tokai | Kagoshima | | | | | 3 | 3 | |
| Aichi | /2 | 1 | 1/2 | 6 | 31 | 37 | 72 | Okinawa | | | | | 3 | 3 | |
| Mie | /1 | | /1 | | 9 | 9 | 12 | Total | 1/42 | 20/11 | 21/53 | 131 | 368 | 499 | |

Reference: FY3/20 Entertainment Business Outlook

(1) Karaoke facility operations:

Change in existing-store sales, number of customers and sales per customer at existing stores

(%)

| | | 1Q | 2Q | First half | 3Q | 4Q | Second half | Full year |
|-----------|----------------------|------|------|------------|------|------|-------------|-----------|
| Sales | FY3/20 (forecast) | 2.4 | -0.7 | 0.7 | -0.5 | -2.1 | -1.3 | -0.3 |
| Juics | FY3/19 | -0.7 | 0.9 | 0.1 | -0.1 | 1.4 | 0.5 | 0.4 |
| Number of | FY3/20 (forecast) | -0.5 | -0.7 | -0.6 | -0.5 | -2.0 | -1.3 | -0.9 |
| customers | FY3/19 | 3.9 | 2.5 | 3.2 | 1.5 | 4.4 | 2.8 | 3.0 |
| Sales per | FY3/20 (forecast) | 2.9 | 0.0 | 1.4 | 0.0 | -0.1 | 0.0 | 0.6 |
| | FY3/19 | -4.5 | -1.6 | -2.9 | -1.6 | -2.9 | -2.2 | -2.6 |

(2) Café complex operations:

Change in existing-store sales, number of customers and sales per customer at existing stores

(%)

| | | 1Q | 2Q | First half | 3Q | 4Q | Second half | Full year |
|-----------|----------------------|-----|-----|------------|-----|-----|-------------|-----------|
| Sales | FY3/20 (forecast) | 4.5 | 0.6 | 2.4 | 1.9 | 0.7 | 1.3 | 1.8 |
| FY3/19 | FY3/19 | 3.2 | 4.5 | 3.9 | 5.0 | 8.7 | 6.9 | 5.2 |
| Number of | FY3/20 (forecast) | 3.0 | 0.5 | 1.7 | 0.5 | 0.0 | 0.2 | 1.0 |
| customers | FY3/19 | 2.4 | 3.7 | 3.1 | 5.0 | 6.6 | 5.8 | 4.3 |
| Sales per | FY3/20 (forecast) | 1.4 | 0.1 | 0.7 | 1.3 | 0.7 | 1.0 | 0.9 |
| customer | FY3/19 | 0.7 | 0.8 | 0.8 | 0.0 | 2.0 | 1.0 | 0.9 |

Reference: FY3/20 Entertainment Business Outlook

(3) Entertainment Business:

Change in existing-store sales, number of customers and sales per customer at existing stores

| _ |
|------|
| 10/ |
| 1 /0 |

| | | 1Q | 2Q | First half | 3Q | 4Q | Second half | Full year |
|-----------|----------------------|------|-----|------------|------|------|-------------|-----------|
| Sales | FY3/20 (forecast) | 4.0 | 0.3 | 2.0 | 1.2 | 0.0 | 0.6 | 1.3 |
| | FY3/19 | 2.0 | 3.4 | 2.8 | 2.9 | 6.2 | 4.4 | 3.6 |
| Number of | FY3/20 (forecast) | 2.3 | 0.3 | 1.2 | 0.3 | -0.4 | -0.1 | 0.6 |
| customers | FY3/19 | 2.8 | 3.4 | 3.1 | 3.9 | 6.0 | 4.9 | 4.0 |
| Sales per | FY3/20 (forecast) | 1.7 | 0.1 | 0.8 | 0.9 | 0.4 | 0.7 | 0.7 |
| customer | FY3/19 | -0.7 | 0.0 | -0.3 | -1.0 | 0.2 | -0.5 | -0.4 |