

### First Quarter of FY3/22 Financial Results

KI-STAR REAL ESTATE CO., LTD.





東証第一部:3465

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### **Our Purpose**

We are a "YU TA KA" creation company that delivers "fulfilling, enjoyable and pleasant" lifestyles in the world.

## **Our Mission**

House ownership for everyone

- 1. First Quarter FY3/22 Financial Summary
- 2. KEIAI Growth Strategy
- 3. Dividends and Shareholder Benefits
- 4. ESG/SDGs Initiatives
- 5. Appendix

First Quarter of FY3/22 Financial Highlights (Consolidated)

Results of 1Q		<b>Revised Full-year forecast</b>	
(Unit: JPY mil.)		(Unit: JPY mil.)	
Net	<b>43,261</b>	Net	<b>185,000</b>
Sales	(YoY+53.8%)	Sales	(YoY+18.8%)
Ordinary	<b>5,179</b>	Ordinary	<b>20,000</b>
Profit	(YoY+458.5%)	Profit	(YoY+56.5%)
<b>Profit</b> *1	<b>3,289</b> (YoY+481.5%)	Profit*1	<b>13,000</b> (YoY+70.7%)

\*1:attributable to owners of parent

### First Quarter of FY3/22 Highlights

- Continued high growth in sales and profits in the first quarter.
- Business growth centered on strong "compact ready-built house business (semi custom-built houses)" is accelerated.

Subsidiaries that joined the Group through M&A also continue to grow.

- Upwardly revised full-year consolidated financial forecast for FY3/2022. Net sales of 185 billion JPY (+18.8% YoY), revised ordinary profit of 20 billion yen (+56.5% YoY), and profit attribute to parent of 13 billion JPY (+70.7% YoY).
- Raised the full-year dividend forecast to 230 yen per share of stock due to the upward revision of the financial result forecast.

#### 1. First Quarter FY3/22 Financial Summary

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#### Continued high growth in both sales and profits.

(JPY mil.)

	1Q (Apr-Jun) of FY3/21		1Q (Apr-Jun) of FY3/22		VoV obongo
	Amount	Proportion	Amount	Proportion	YoY change
Net sales	28,129	100.0%	43,261	100.0%	53.8%
Gross profit	4,242	15.1%	9,471	21.9%	123.3%
SG&A expenses	3,227	11.5%	4,196	9.7%	30.0%
Operation profit	1,015	3.6%	5,274	12.2%	419.6%
Ordinary profit	927	3.3%	5,179	12.0%	458.5%
Profit attributable to owners of parent	565	2.0%	3,289	7.6%	481.5%

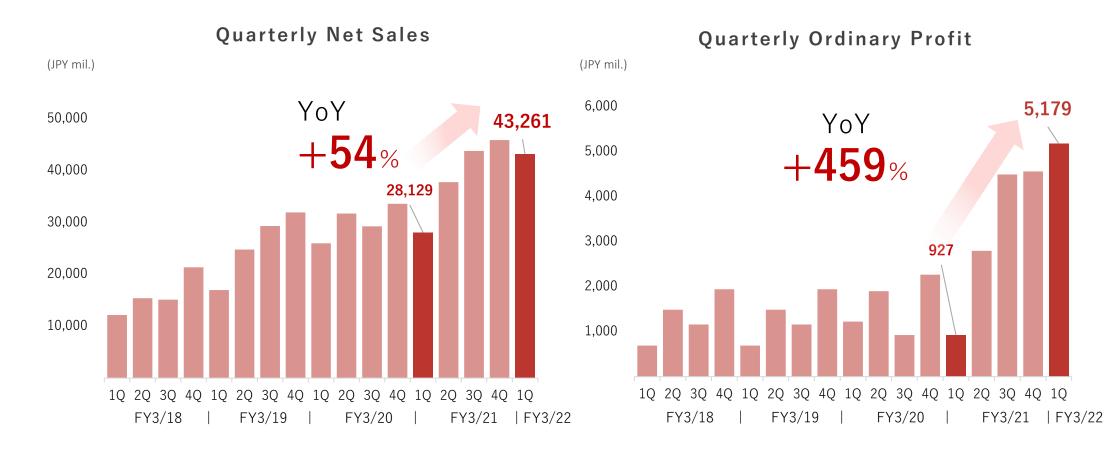
Upward revision of consolidated forecast for the full year of FY3/2022. Net sales of 185.0 billion JPY (+18.8% YoY) and profit attributable to owners of parent of 13.0 billion yen (+70.7% YoY)

(JPY mil.)

	FY3/21 Result	FY3/22 full-year Forecast (Previous)	FY3/22 full-year Forecast (Revised)	vs. Previous forecast	vs. FY3/21 result
Net sales	155,753	185,000	185,000	-	18.8%
Operating profit	12,561	15,400	20,000	29.9%	59.2%
Ordinary profit	12,781	15,200	20,000	31.6%	56.5%
Profit attributable to owners of parent	7,616	10,000	13,000	30.0%	70.7%

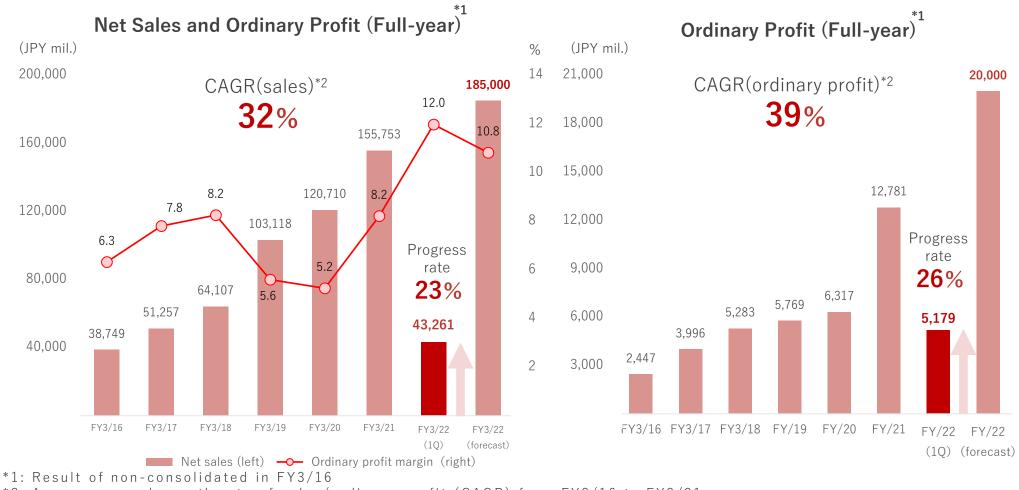
### Quarterly Performance in Consolidated Sales and Earnings

Quarterly net sales and ordinary profit far surpassed YoY, and quarterly ordinary profit hit a new record high.



### Consistent Growth in Consolidated Sales and Earnings

Steady progress to achieve the revised full-year forecast



\*2: Average annual growth rate of sales/ordinary profit (CAGR) from FY3/16 to FY3/21

Growth continues by accelerating and strengthening the shift to the compact ready-built house (Unit of Sales and profit: JPY mil.)

		1Q (Apr-Jun) of FY3/21	1Q (Apr-Jun) of FY3/22	YoY change	Remarks	
	Houses sold	592	873			
Homebuilding and sales	Sales	17,827	31,000	+73.9%	Growth due to growth strategy progress	
(including land)	Operating profit	1,471	5,248	+256.6%	Strategy progress	
	Houses sold	20	18		Due to expand I// a	
Custom-built housing	Sales	231	385	+66.3%	Due to expand IKI's sales, SGA have been	
nousing	Operating profit	38	△15	△141.5%	incurred upfront.	
Yokatown	Houses sold	Built-for-sales house (including land): 180 Custom-built houses: 28	Built-for-sales house (including land): 180 Custom-built houses: 18		Higher sales due to focus on Build-for-	
	Sales	4,961	5,191	+4.6%	sales house business	
	Operating profit	158	562	+255.6%		
	Houses sold	Built-for-sale houses (including land): 46	Built-for-sale houses (including land): 69		Higher sales due to	
Asahi Housing	Sales	1,743	2,922	+67.6%	focus on Build-for- sales house business	
	Operating profit	81	472	+477.5%		

Growth continues by accelerating and strengthening the shift to the compact ready-built house business throughout the Group.

		1Q (Apr-Jun) of FY3/21	1Q (Apr-Jun) of FY3/21	YoY change	Remarks	
Kensin	Houses sold	Built-for-sale houses (including land): 26 Custom-built houses: 20	Built-for-sale houses (including land): 55 Custom-built houses: 25		Higher sales due to focus on Build-for- sales house	
	Sales	1,322	2,911	+120.2%	business	
	Operating profit	△73	160	-		
Tokyo Big House	Houses sold	Built-for-sale houses (including land): 17 Custom-built houses: 13	Built-for-sale houses (including land): 7 Custom-built houses: 0		Consolidated in	
	Sales	613	287	riangle 53.1%	April 2020	
	Operating profit	△67	△80	△20.0%		
KEIAI Presto	Houses sold	-	Built-for-sale houses (including land): - Custom-built houses: 7		Consolidated in January 2021	
	Sales	-	116	-		
	Operating profit	-	△30	-		

#### Total assets were 115.2 billion JPY and net assets 30.6 billion JPY

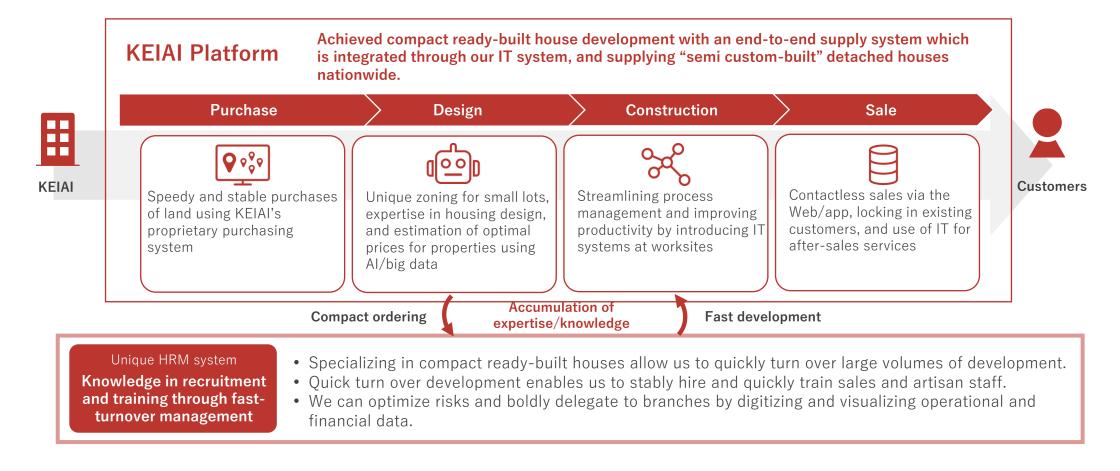
(JPY mil.)

	March 31, 2021	March 31, 2022	Increase/decrease
Current assets	102,015	107,914	5,899
Non-current assets	8,111	7,354	$\triangle 757$
Total assets	110,127	115,268	5,141
Current liabilities	67,495	73,319	5,823
Non-current liabilities	13,412	11,337	△2,074
Total liabilities	80,908	84,656	3,748
Net assets	29,218	30,612	1,393
Total liabilities and net assets	110,127	115,268	5,141

#### 2. KEIAI Growth Strategy

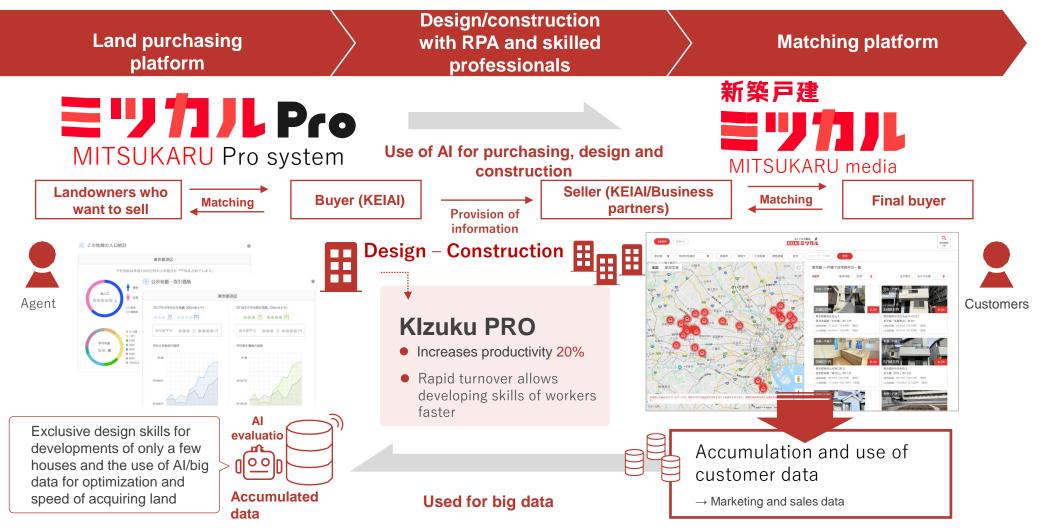
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Growth in the ready-built house business with high efficiency/quality and low prices by introducing IT into every stage of the detached house supply chain



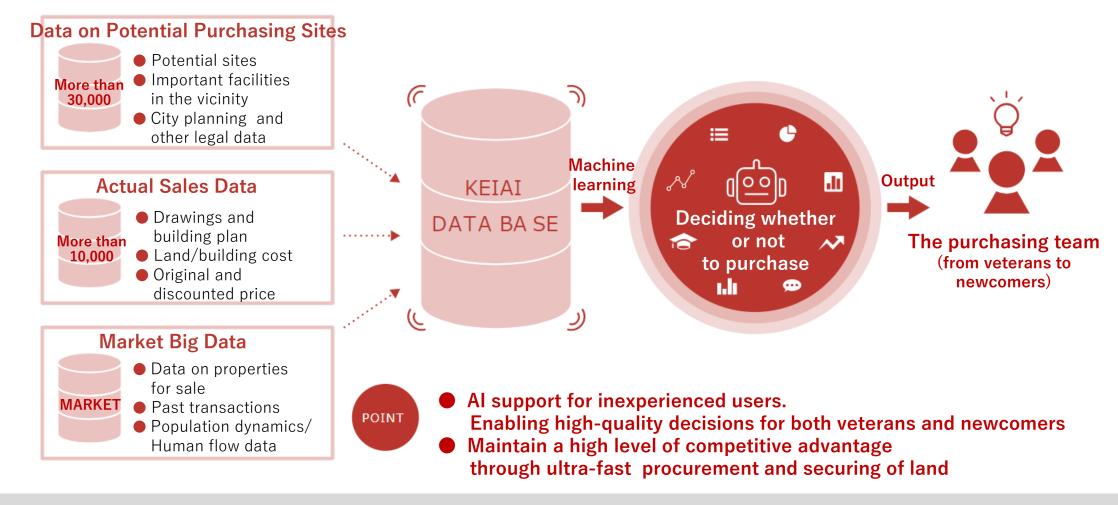
# Using the KEIAI Platform for the Digital Transformation of the Homebuilding and Sales Industry

Implementation of land purchasing system and customer matching platform



### Enhancing Capabilities of Land Purchasing System MITSUKARU Pro

Promote optimization of the land procurement process using our unique land procurement system, "MITUKARU Pro".



Number of properties in database, number of housing lots purchase, and number of houses sold all continue strong growth.



\*1: MITSUKARU Pro database information associated with KEIAI Group companies other than companies that were acquired (Some estimates are included.)

\*2: Purchases in each quarter that are recorded by the MITSUKARI Pro system

\*3: Houses sold in the homebuilding and sales business segment

### Status of Land Purchasing and Inventory Turnover Period

The number of lots purchased in 1Q is increased by 137%, inventory turnover period has been shortened continuously.



\*1:Actual number of purchases by the KI-Star Group, excluding purchases by subsidiaries brought into the Group via M&As

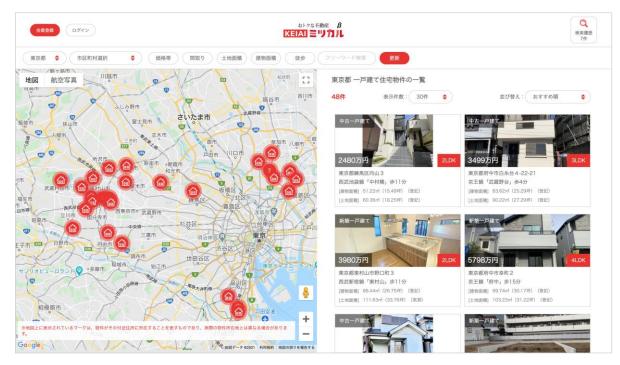
\*2:Actual number of days for turnover from a settlement for purchasing land to a settlement for sale by the KI-Star Group, excluding M&A subsidiaries in the same manner as \*1

### The MITSUKARU Platform for Matching Buyers and Properties

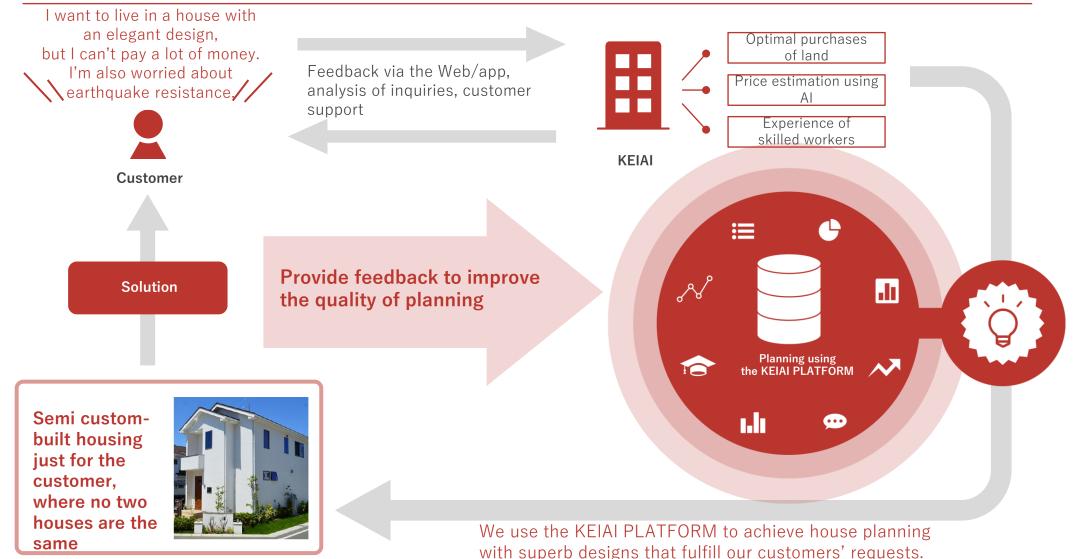
Promotes matching between Buyers and properties through The MITSUKARU Platform.



This platform has the approximately 1,000 brokerage listings of stores of the KEIAI Group and its franchised stores. Information also includes useful information about areas where listings are located and general knowledge about real estate.



### Our Unique Business Model: Semi Custom-built Housing Using Compact Ready-Built House Development



## What Is Semi Custom-built Housing Using Compact Ready-Built House Development?

we offer housing with the reasonable prices of ready-built houses, and the quality and design

features of custom-built houses.

#### Conventional ready-built houses

Conventional ready-built houses are massproduced and uniform, built by developing lots of 4 to 10 houses at once



## Compact ready-built house development

Development of compact ready-built houses with superb designs on small lots of 1 to 2 houses, which are difficult for conventional homebuilders focused on large lots to enter





#### Average number of lots<sup>\*1</sup> per site compared to rival firms KEIAI has the smallest number of lots per site compared to rival firms, and is one of the biggest supplier for compact ready-built house development in Japan. 2.0 **KEIAI** А 29 В 3.0 С 3.3 D 41 E 4.9 F 5.2 2 3 5 6 $\left( \right)$

#### KEIAI's semi custom-built houses, where no two houses are the same

\*1:Development status of ready-built house by our companies and the other companies. (as of December 2020) \* Estimates based on our survey

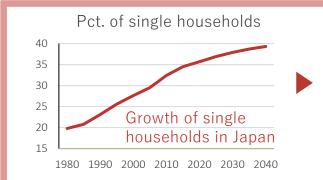
### New Semi Custom-built House – The IKI one-story unitized house

Use of KEIAI Platform data and know-how resulted in the launch of a strategic product that targets a new category of the customized home market – The IKI one-story unitized house

- Created for simple and space-saving life styles and meets many needs for necessary living space
- high-quality, economically priced one-story house with attractive designs made possible by the use of unitized designs and the KEIAI Platform for production process optimization
- Solar power system and decarbonization by 100% domestic woods

Floor area: About 56.2 to 89.3 square meters Price: ¥5.99 million to ¥9.00 million/unit Design: 1 to 4 bedroom





More teleworking and rethinking of lifestyles centered on work at companies and homes in densely populated areas due to COVID-19

Changes in perception and needs involving residences Development of proposal-based houses for a wide variety of lifestyles

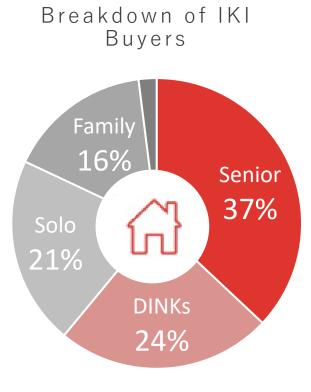
Note: Based on "Household Projection for Japan (2018 Estimates)" by the National Institute of Population and Social Security Research

### New Semi Custom-built House [IKI] Order Situation

We received orders for IKI from a wide range of customers, from senior households to DINKs and single people. In response to the growing popularity of one-story house, we achieved 190% of our IKI order target<sup>\*1</sup>. The number of app downloads is also strong, thanks to media coverage.

- Orders for FY3/21 achieved 190% of the target. Steady growth in the current fiscal year.
- More than 2,000 app downloads. More than 500 people have registered.
- Following media coverage, the number of responses and site accesses increase rapidly.





\*1: Achievement rate against the Company's order target from 8/2020-3/2021

### Benefits of KEIAI's Semi Custom-Built Housing

Offers a "fourth choice" for detached houses combining the benefits of both built-for-sale and custombuilt houses

Features / property type	Built-for-sale houses	Custom-built houses	Remodeled houses	Semi custom-built houses
Price	Low to mid price	High price	Low price (Partial remodeling)	Low price
Purchasing of land	Generally, 7 houses lots or more	A single house	Existing house	Possible from 1 house lot
Design	Uniform design	Entire house is fully customized	Only part of a house is remodeled	Superb design by semi custom-building each entire house
Earthquake resistance	Complies with new earthquake resistance standards	Complies with new earthquake resistance standards	Includes old earthquake resistance standards	Complies with new earthquake resistance standards
Time until move-in	Short	Long	Short	Short
Asset value	Low to mid value (Suburban locations, uniform designs)	Low to high value (Influenced by owner preferences)	Low to mid value (Structure remains old)	High value (Good location selected using KEIAI's proprietary database, superb design)
Sustainability	High (Latest materials and fixtures, easy to repair due to using standard materials)	Low to mid (Maintenance cost is high because it is custom-made)	Low to mid (In some cases, another remodeling or rebuilding may be required)	High (Latest materials and fixtures, easy to repair due to using standard materials)

#### Competitive Advantages of KEIAI's Business Model and Barriers to Entry by Competitors

#### **Competitive advantages**

#### 1. Use of technology/big data

- Design and construction processes are streamlined through the use of technology (e.g., on-site systems) even with small lots. We can develop housing without loss of productivity per unit by having a single foreperson to supervise many worksites.
- Digitizing worksite data with our systems enables us to accumulate and share worksite knowledge, standardize operations, and apply that knowledge to worksites nationwide. Working on many worksites also improves our power to purchase materials.

#### 2. Stable supply

- We can quickly develop our human resources, because the development of large numbers of small lots enables our employees to gain experience on many diverse worksites. It also enables us to stably hire and train the artisan employees for construction sites.
- Experience with designing large varieties of (semi custombuilt) detached houses in small batches by our in-house design division.
- Fast-turnover management enables us to ensure profitability and efficient financing.

#### Barriers to entry by competitors

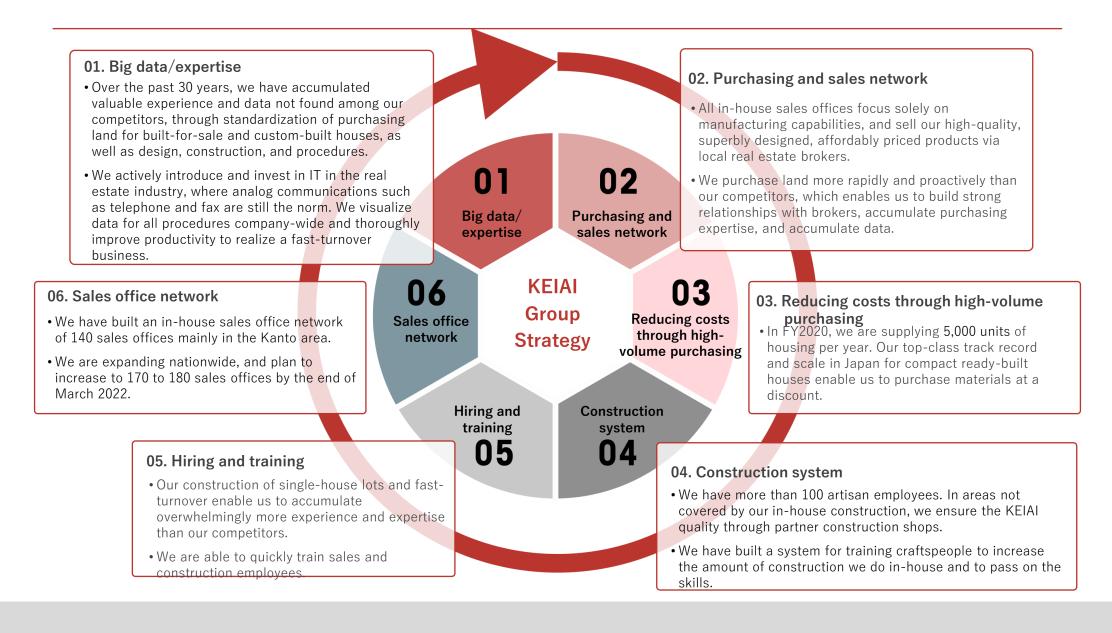
#### 1. Unique features of small-lot development

• Developing compact small lots requires development of large varieties of houses in small batches, with design and construction conducted one house at a time. This makes the development of ready-built houses extremely labor-intensive, and establishing standardized work procedures is unfeasible.

#### 2. Uneconomical scales

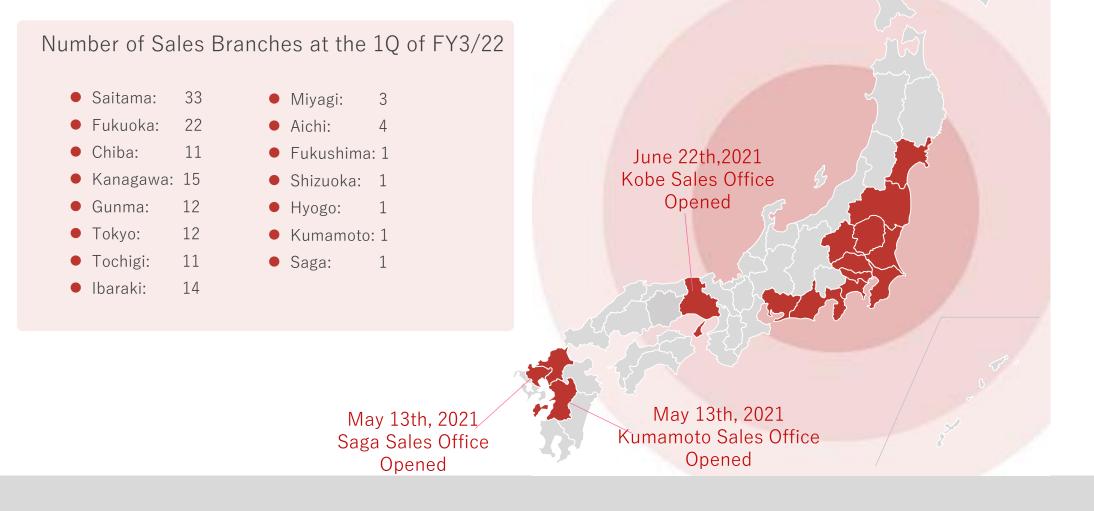
• Developing small lots requires individual development and multiple houses cannot be built at the same time. It also requires the development to be spread out over time. This prevents companies from making large bulk purchases of materials, therefore difficult to take advantage of economies of scale.

### KEIAI's Group Growth Strategy



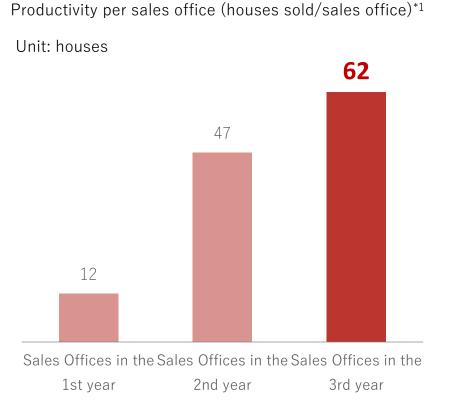
### Expansion to More Areas of KEIAI Group

KEIAI group is continuously expanding our sales branch network in Japan to areas not yet covered.



### Expansion to More Areas of Japan – Improving Productivity of Sales Offices

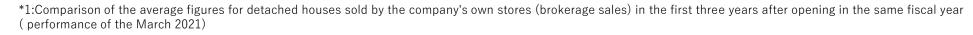
#### We have achieved rapid growth by using KEIAI platform



Productivity per employee (monthly orders/employee)\*<sup>2</sup> Unit: JPY mil. 40

Sales Offices in the 1st Sales Offices in the 2nd Sales Offices in the 3rd

year



23

year

year

### Expansion to More Areas of Japan – KEIAI Franchised Stores

In addition to the own store network, strengthen the KEIAI's sales network through the KEIAI FC

(Franchise chain)

- Growth of the franchised chain, which has stronger ties with KI-Star than with the voluntary chain, contributes to further increases in purchases and sales of properties.
- This chain has been expanding steadily to more areas of Japan since its launch in May 2019. This expansion is expected to increase franchising revenue.



Expand market share by competitive dominant of KEIAI group companies not to miss acquisition opportunities of potential land area for our development.

#### TOKYO BIG HOUSE, Inc.

Operating mostly in Chiba and Saitama prefectures, this company primarily buys and sells real estate and performs planning, design and renovation work for buildings. Following this acquisition, TOKYO BIG HOUSE will focus mainly on activities involving KI-Star Group houses. (Consolidated in April 2020)

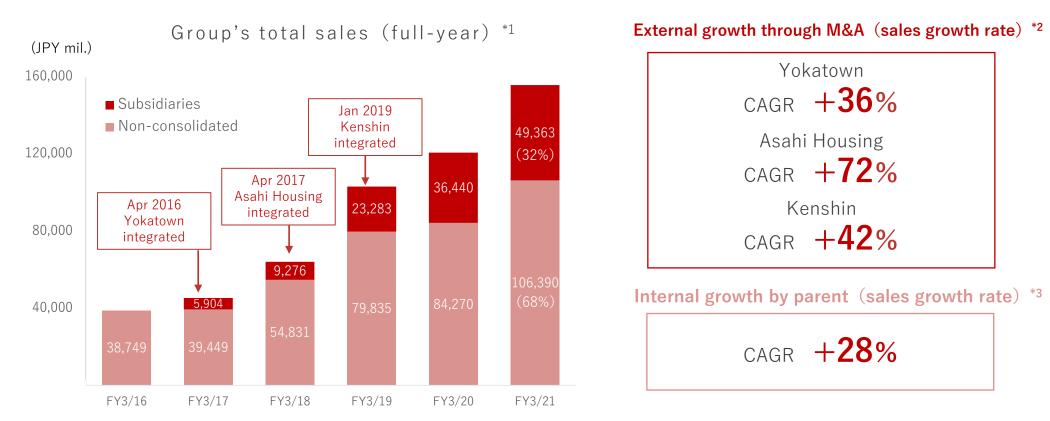
#### K. K. presto-Home (Currently KEIAI Presto K. K.)

presto-Home designs and sells detached houses mainly in Saitama prefecture. It is accelerating the growth of the KI-Star Group's domestic business through synergy with KEIAI's expertise in compact ready-built houses and the groupwide procurement. (Consolidated in January 2021)

Joining the KI-Star Group will allow each company to benefit from synergies for sales, purchasing and other activities as well as from productivity improvements through the KEIAI Technology Platform. These benefits are expected to speed up the growth of the companies.

### M&A – Growth of a Subsidiary after the Acquisition

Subsidiaries have achieved high sales growth after M&A, resulting in boosting group's total sales expansion.



\*1: Non-consolidated results for FY3/16

\*2: CAGR (compound annual growth rate) from the time the company joins the group to 2021.3.

CAGR from FY3/17-FY3/21 for Yokatown, CAGR from FY3/18-FY3/21 for Asahi Housing, and CAGR from FY3/20-FY3/21 for Kenshin \*3: CAGR from FY3/17-FY3/21

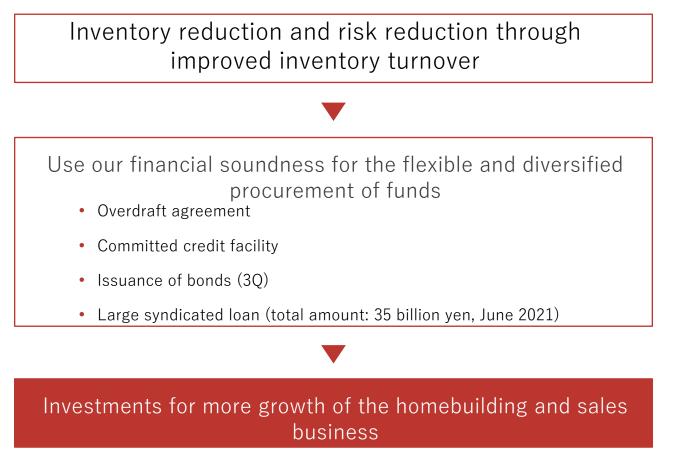
\*3: CAGR from FY3/17-FY3/2

Consistent hiring is the foundation of KEIAI group's steady business growth.

Subsidiaries 1,800 1,685 1,686 1,597 1,520 Non-consolidated 1,479 1,500 1,253 1,181 1,156 885 926 1,200 884 895 883 900 723 612 660 600 801 759 713 625 300 596 569 530 496 0 Sep. 2019 Dec. 2019 Mar. 2020 Jun. 2020 Mar. 2021 Sep. 2020 Dec.2020 Jun. 2021

#### Number of total employees (consolidated)

Secure funds for growth of the homebuilding and sales business and ensure the stability of fund procurement activities



#### 3. Dividends and Shareholder Benefits

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#### Dividend (Started to pay an interim dividend in FY3/18)

	FY3/20 Results (consolidated)	FY3/21 Results (consolidated)	FY3/22 Forecast (consolidated)
Net income per share (yen)	252.60	536.69	912.58
Dividend per share (yen)	76.00	139.00	230.00
Interim dividend per share (yen)	42.00	44.00	115.00
Payout ratio (%)	30.1%	25.9%	25.2%

#### Shareholder Benefits

Purpose: Increase the number of medium and long-term shareholders by making KI-Star stock more appealing Eligibility: Shareholders who are listed in the shareholder register on September 30 and own at least one trading unit

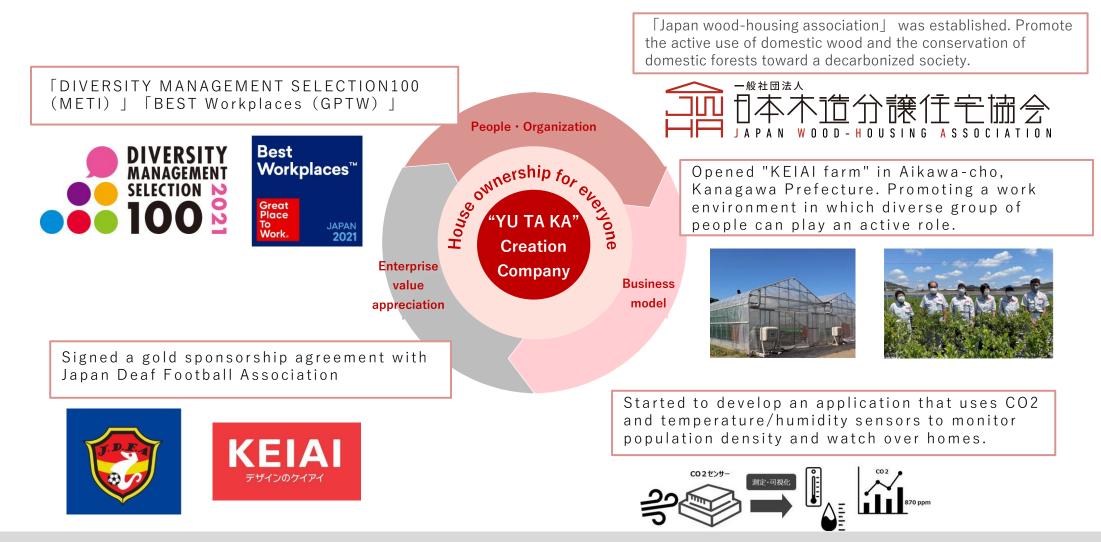
Number of shares held as of the record date	Gift
100 shares to 499 shares	Quo card (1,000 yen)
500 shares and more	Quo card (3,000 yen)

### 4. ESG/SDGs Initiatives

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## KEIAI's Significance for Society

Centered our management philosophy and mission, we promote initiatives towards ESG/SDGs.



# ESG/SDG Initiatives (1)

SUSTAINABLE GOALS	
SDGs	KEIAI's initiatives
3 #ペエの人に 全なくき 10 人や思の不平等 全なくき 11 住み思がられる まちついき まちついき 日 11 住み思いられる まちついき 二	1. Enabling everyone to own a home Helping solve social issues by supplying residential environments that everyone can enjoy with confidence. Activities include the supply of high-quality houses at affordable prices, the development of home monitoring apps that utilize CO2 and temperature sensors, the start of a home loan rescue program for single-person households, and other innovative ideas.
8 離まかいら 服素液素ら 全くそう 10 人や田の不平等 全くそう 11 住み能けられる まちべりき	2. Alleviating extreme concentration of population in metropolitan centers We are revitalizing rural areas of Japan by improving the living environment, which has been hurt by the extreme concentration of people in metropolitan centers. As one option for the single-story IKI semi custom-built house, we started selling HANARE, a type of shed that can be used for work, in response to the rapid increase in teleworking.
8 備会がいも 服実成素も でごご 9 意思と社道事紙の 登里をつくるう してい してい も	3. Updating construction and real estate using IT We established DRC TECH Holdings to conduct R&D activities for IoT technologies and products. The goal is to increase the use of real estate technologies and construction technologies, such as robots for serving customers at home sales areas, and create a technology platform.
10 40007778 ★ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	<b>4. Solving problem of vacant housing</b> There are approximately 8.5 million vacant houses in Japan. One solution is the replacement of these houses with new semi custom-built homes that have medium to long-term asset value. New homes can eliminate problems that cannot be solved by renovations.

# ESG/SDG Initiatives (2)

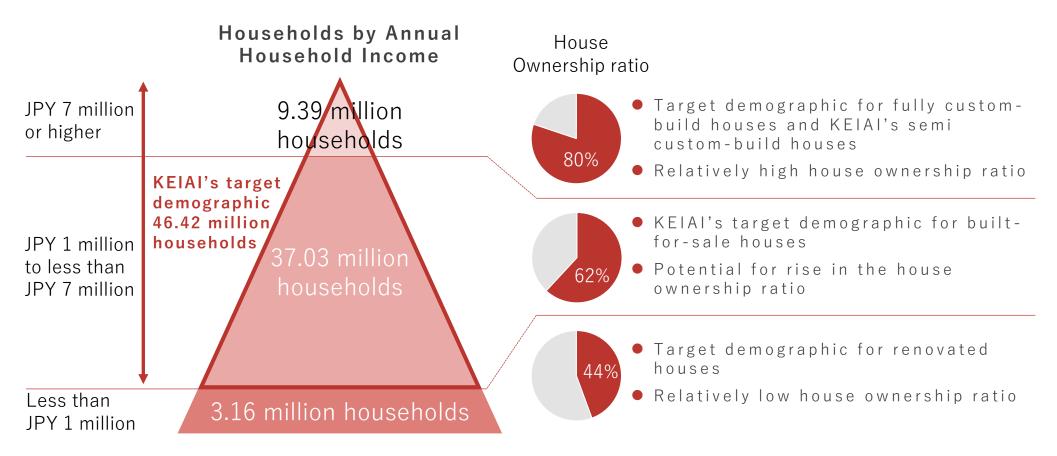
SUSTAINABLE G ALS	
SDGs	KEIAI's initiatives
8 #85%116 #38.8.6 10 \$\$\$000 \$\$50000 \$\$50000 \$\$50000 \$\$50000000000	<b>5. Developing human resources</b> We have created a Craftsman Program for artisan employees. We train junior artisans, improve working conditions that used to be called the 3Ds (dirty, dangerous, and demeaning), and also contribute to artisans' stable income.
5 ジェンダー 甲車を 支 ポロム3 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	6. Promoting diversity and empowerment of women We are committed to creating an environment that empowers women, including promoting women to management positions and encouraging the use of childcare leave. In 2019 and 2020, we were selected as a "Nadeshiko Brand" established by the Tokyo Stock Exchange and Ministry of Economy, Trade and Industry. In 2021, we were selected by the Ministry of Economy, Trade and Industry as a "Diversity Management Selection 100" company."
	7. Hiring athletes with disabilities and supporting parasports In April 2019, we created the KEIAI Challenged Athlete Team. In 2021, we signed a gold sponsor agreement with the Japan Deaf Football Association. We participate in events held in partnership with local governments and educational institutions, and work to raise awareness of parasports.
4 <u>第の高い教育を</u> みんなに 8 <u>地をがい6</u> 日日 人を図の不平等 をなくそう ・ ・ ・ ・ ・ ・ ・ ・ ・ ・ ・ ・ ・	8. Hiring and promoting participation by foreign nationals In both FY2018 and FY2019, our employees received the Excellent Foreign Construction Worker Award of the Ministry of Land, Infrastructure, Transport and Tourism and the Foundation for International Transfer of Skills and Knowledge in Construction

SUSTAINABLE GOALS	
SDGs	KEIAI's initiatives
12 つく5責任 つかう責任 ここの 13 気根変動に 使命の対策を して の の の の かう責任	9. Reducing CO2 emissions Building wooden houses captures about 9.5 tons of CO2 per unit (80 m <sup>2</sup> ) compared to RC structures. We have activities for increasing the use of lumber produced in Japan and reducing CO2 emissions, such as by participating in the establishment of the Japan Wood Housing Association and establishing the goal of 100% use of Japanese lumber in IKI one-story semi custom-built houses.
7 <del>złąc - takac</del> t.czyn-zc → → → → → → → → → → → → →	<b>10. Promoting the use and development of renewable energy</b> To help achieve the goal of carbon neutrality by 2050, we have started providing a solar electricity plan to buyers of IKI one-story semi custom-built houses. The absence of any start-up payments makes it easy for people to use electricity from renewable sources.

### 5. Appendix

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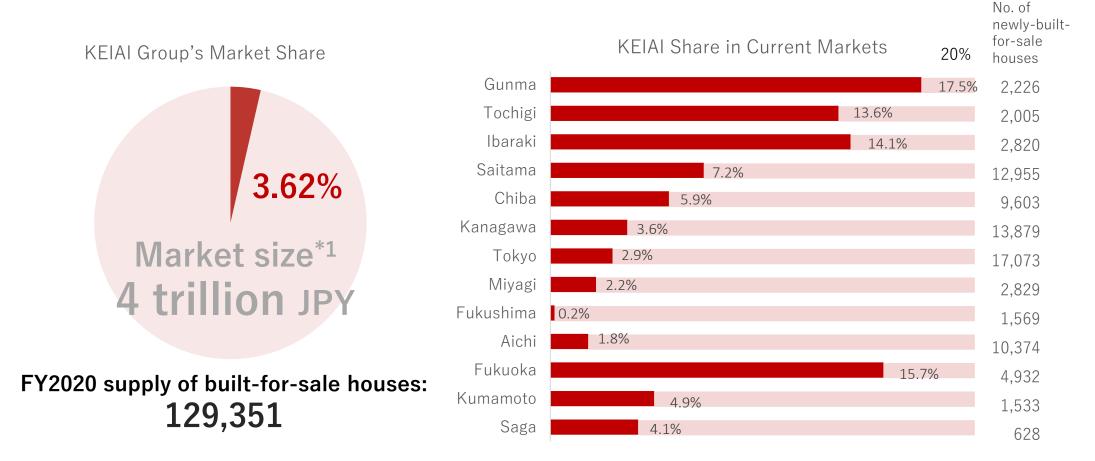
KEIAI utilizes technology to supply high-quality and affordable-price design houses, creating a mass market inclusive of both the wealthy and those previously unable to become house owners



Source) Ministry of Internal Affairs and Communications "Housing and Land Survey of Japan (2018)"

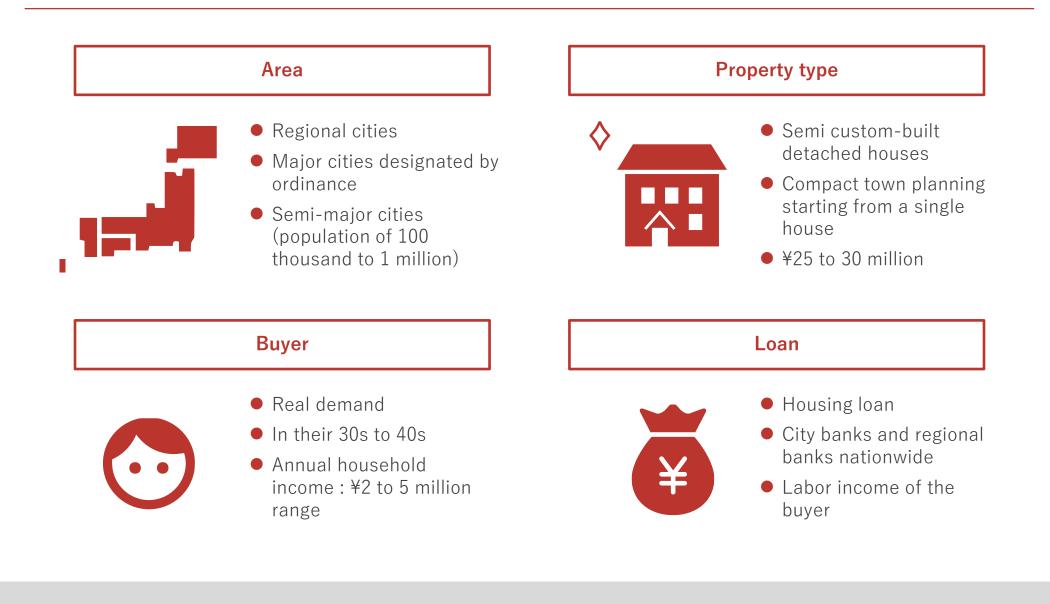
### Number of Built-for-Sale Houses in Japan and KEIAI Share

We still have a small share of the market and there is significant scope to increase our market share in the future

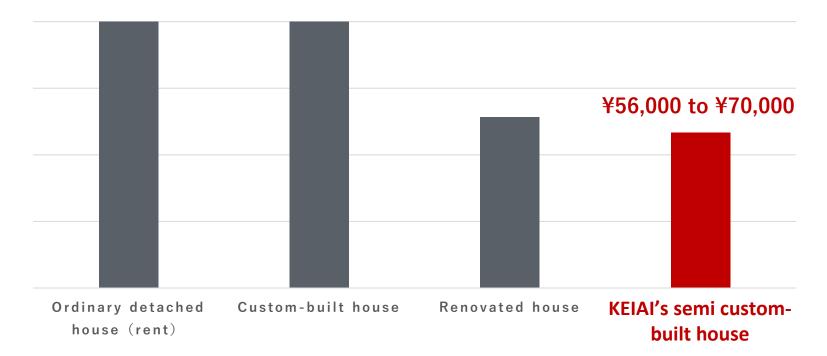


Source: "Housing Construction Statistics" (FY2020 new detached houses built for sale) of the Ministry of Land, Infrastructure, Transport and Tourism

### **Target Customers**



KEIAI offers superbly designed, semi custom-built detached houses at a price that is lower than rent. It enables customers to purchase a new house with excellent earthquake resistance and fixtures for less than it would cost to remodel an existing house.



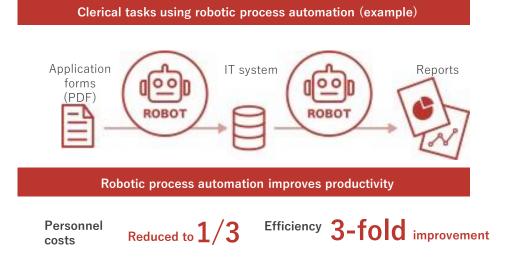
Example of monthly cost burden\*1

\*1:Comparison of average rent for a 3LDK detached house with monthly loan payment (at 1% interest) for a 4-5LDK KEIAI ready-built detached house in the city of Takasaki As reference, monthly loan payments (at 1% interest) calculated based on the common sale prices for a custom-built house and remodeled house

### Using technology to improve business productivity

### Over 14,000 man-hours saved since the start of full-scale operation by using RPA and AI-OCR

- Automates tasks that were once done manually
- Use of AI-OCR technology to convert paper media data to text data



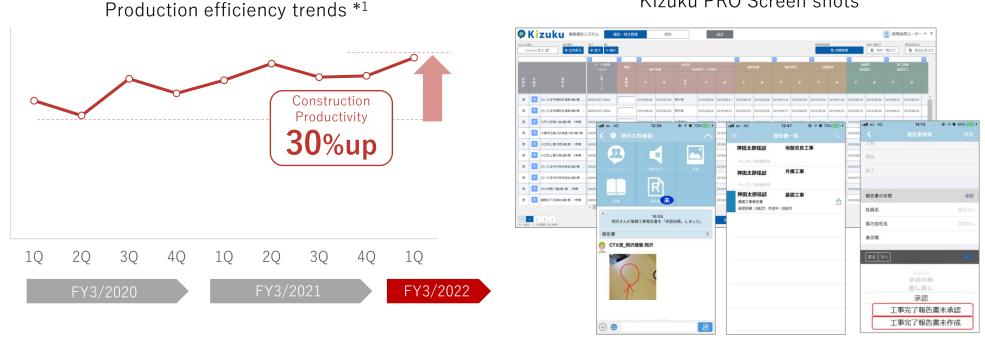


#### Number of RPA/AI-OCR projects and reduction time(Cumulative total)

### Introduction of the KEIAI platform on building sites

Construction process management app introduced to KEIAI building site

 In October 2020, we began operating Klzuku PRO, a version of a construction site support app customized for KEIAI. This cloud-based app manages a variety of information on construction sites, such as work schedules, site progress, process charts, and construction quality checks. It makes greatly increased the productivity of our construction.



#### Klzuku PRO Screen shots

\*1: The number of buildings managed per supervisor in the production sector where the KIZUKU system has been stably introduced.

### Introduced Remote Customer Service for Showcase Model Houses

For the "IKI" business of Casa robotics, a subsidiary, we have started the joint development of a teleoperated robot called "MORK" for use at housing exhibitions. In the future, we plan to develop a model specifically for housing exhibitions in order to promote unattended viewings and contactless sales.

In addition to automated interior viewing of model houses, which we began in December 2019, in August 2020, we introduced RURA, a remote customer service system. Staff is on standby to answer questions from customers remotely, enabling customers to take interior viewing tours with no unanswered questions left about the product. This avoids the risk of COVID-19 infection, and enables us to work and assign staff more efficiently.



The IKI model house in the Takasaki model home site has an automated interior viewing system and uses a chat app

### Order rate: Approx. 20% increase

Time from the first contact to the signing of a sales contract:

### Approx. 60% reduction

## Established Subsidiary Casa robotics

Casa robotics specializes in the sale of IKI one-story houses. It promotes sales of one-story houses using IT and AI.

 Casa robotics was founded in November 2020. The company interfaces with customers using new technologies, including contactless sales, virtual tours, the Internet, and apps. It uses technology to reduce store operating costs, and aims to provide high-quality custom-built houses at low prices.





# Reinventing the detached home buying experience (UX) with the Hiraya IKI app

Through a new app released in April 2021, engage Hiraya members (potential customers) and renew the detached house buying experience through MA<sup>\*1</sup> combining app and web.



\*1: MA = Marketing Automation: To promote the efficiency and sophistication of marketing and sales promotion activities by introducing tools such as automation and AI for marketing operations.

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