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Addition of New Function to the Insurers Business Support System

On April 17, 2023, Japan System Techniques Co., Ltd. (JAST) has added a new function to its Insurers Business Support System (iBss), which was launched on October 1, 2020. The details are as per attached.

The earnings forecast to be announced on May 12, 2023 incorporates the effect of this matter on the results of operations for the fiscal year ending March 2024. An announcement will be made promptly if there is any additional information that should be disclosed.

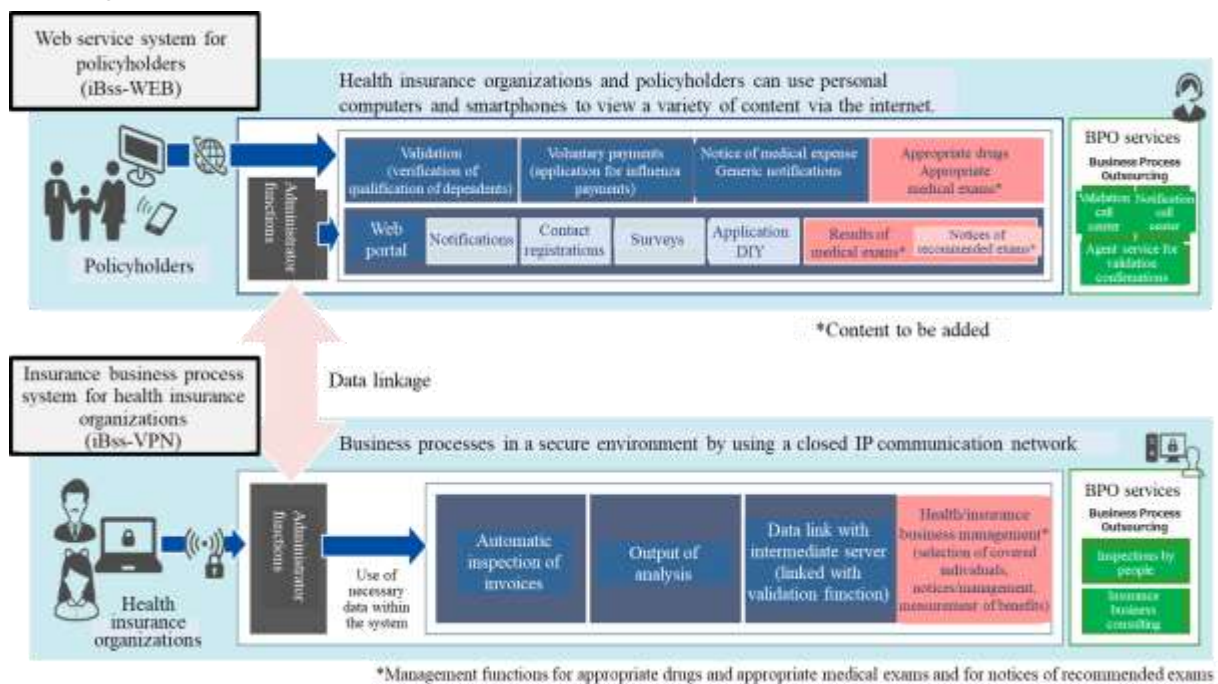
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Japan System Techniques Co., Ltd.

Addition of New Function to the Insurers Business Support System

Japan System Techniques Co., Ltd. (JAST) has added a new function to its Insurers Business Support System (iBss), which was launched on October 1, 2020.

JAST started iBss in response to requests from health insurance organizations for assistance for the use of ICT in their business processes. Centered on an internet validation system, iBss is currently used by more than 100 health insurance organizations.

The following charts show the functions of iBss.



1. Release of new functions

On April 17, 2023, JAST will add three functions to the web service system for policyholders and one function to the insurance business process system for health insurance organizations.

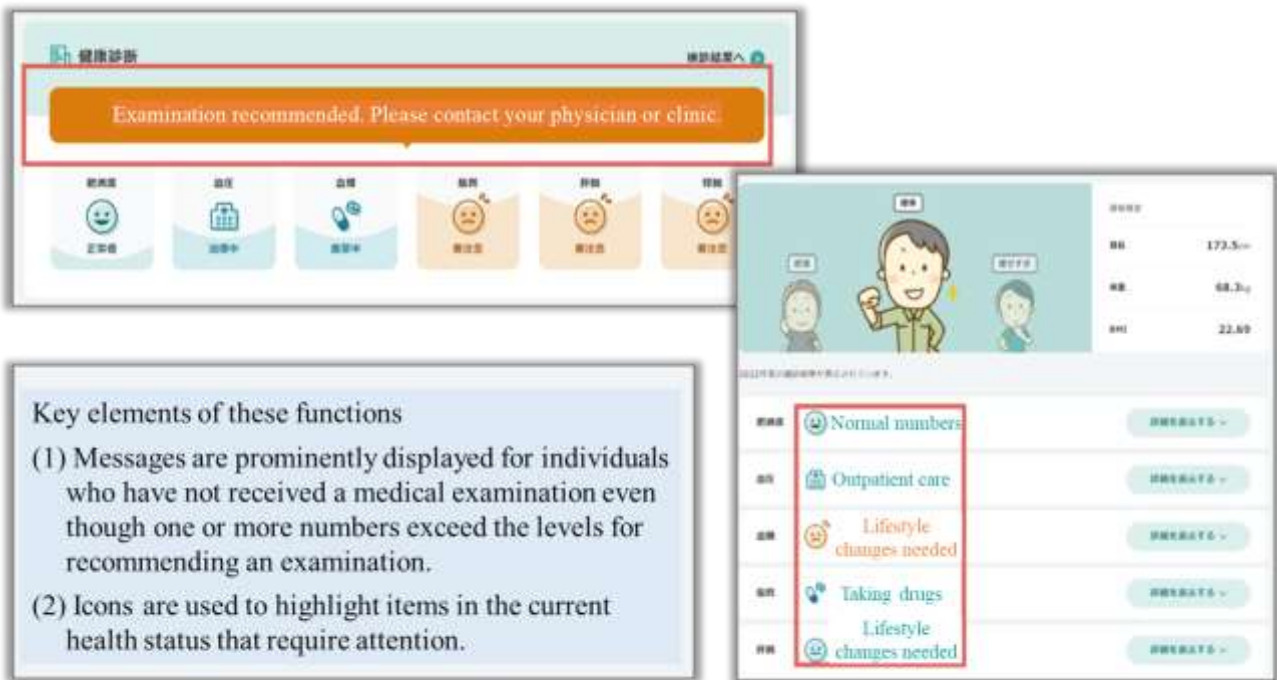
- **Display of medical examination results**

Policyholders can use the web portal to check results of medical examinations. Health insurance organizations that already use the JAST web portal can use this as a standard function.

- **Recommended medical examination notices**

Using the recommended medical examination notice function with the medical examination result display function allows displaying exam results as well as comparing exams with invoice data. This makes it possible to encourage individuals who require an examination but have not yet done so to go to a healthcare facility to perform the examination.

In addition, individualized notifications for applicable policyholders based on the standard numbers of the health insurance organization are possible. This allows proactively contacting policyholders. Another advantage is benefit measurement function for notices and based on whether or not individuals who received notices have viewed the education screen and are subsequently receiving outpatient care.



Key elements of these functions

- (1) Messages are prominently displayed for individuals who have not received a medical examination even though one or more numbers exceed the levels for recommending an examination.
- (2) Icons are used to highlight items in the current health status that require attention.

*There may be changes to parts of this provisional display, which includes images and messages still under development.

• **Appropriate medical exams and appropriate drugs**

This function uses information acquired from medical care invoice data to notify individuals of the medical examinations they should be receiving and drugs they should be taking. Just as with recommended medical examination notifications, this function generates personalized notices for policyholders based on health status relative to the standards of the health insurance organization used. In addition, this function includes the measurement of benefits based on notices and whether or not individuals viewed the education screen and achieved an improvement in their health.

The function for providing information to individuals who are 75 or older about the proper use of drugs has been designated as a service eligible for incentive payments. The distribution of educational publications in the past has received a positive response from many health insurance organizations. Using the internet will allow distributing this information to even more people.



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- **Healthcare/public health management**

The function for healthcare/public health management provides support for the management operations of health insurance organizations, including the selection of individuals to cover, notifications and management, and measurement of benefits. This support is applicable to both the recommended medical examination notice and appropriate medical examination and appropriate drug functions.

This management function acquires information from health checkup data and medical care invoice data and supports measurements of benefits based on individualized notices using the standard numbers of each health insurance organization and whether or not individuals viewed the education screen and subsequently made improvements.

2. Upcoming iBss activities

The addition of these new functions strengthens the content provided by JAST for the purposes of improving public health and achieving a proper level of expenses for medical care. JAST plans to further upgrade functions for raising the efficiency of clerical tasks, which are widely used by health insurance organizations and make other advances that result in more convenience for both health insurance policyholders and providers.

JAST will continue to promote and support DX for insurers, so please look forward to iBss in the future.

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